



Chambre de Commerce  
**Indo-Canada**  
Chamber of Commerce

# ANNUAL MAGAZINE 2019



# RISING INDIA

## Time To Act

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I am pleased to present the 2019 edition of the Indo-Canada Chamber of Commerce (ICCC) Annual Magazine. It was an eventful year for the ICCC since the incumbent President and Board of Directors took office in September 2018. After some deliberation, we decided on this year's theme of Rising India: Time to Act. This theme is both a hopeful reflection on growing trade relationships between India and Canada and a call to action.

Over the last four decades, the ICCC has been a forum for the exchange of ideas, where the bilateral commercial ties between two great nations are pioneered. Creating new and innovative business opportunities for our members is more important than ever in our digital world. The time, as our theme suggests, is now: India and Canada must actively collaborate to achieve key bilateral goals on joint production, smart technology, advanced manufacturing, education, developing supply chains, and food security for over a billion people. As the market for goods, services, and skills from complementary commerce and trade continues to grow in both India and Canada, the time to strengthen our bilateral ties is now.

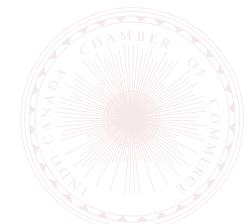
Thus the 2019 Annual Magazine of the Chamber reflects the achievements of the year and what the ICCC hopes to accomplish in the years to come. The Board has continued to increase the value and accountability that our members have come to expect from the ICCC, and to reach higher than ever to achieve its desired goals.

Curating our Annual Magazine and staging our Annual Awards and Gala Night requires numerous hours and the efforts of a dedicated team. It would be impossible for me to thank every individual involved in this venture, but as the editor of the 2019 edition of Annual Magazine, I would like to thank our traditional and new sponsors for their generous help and support.

We hope you enjoy our Annual Magazine 2019.



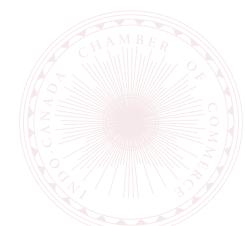
Devika Penekelapati



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# CREDITS

Publisher  
Indo-Canada Chamber of  
Commerce

Editor  
Devika Penekelapati

Content, Design &  
Editorial Advisor  
Dr. Pawan Chankotra

Graphic Design / Cover  
VinJo Media

Production & Printing  
The Printing Klub

Photo Credits  
Nasir Studios  
Naik Productions

Indo-Canada Chamber of  
Commerce publishes the Annual  
Magazine every June. Letters to the  
Editor or requests should be sent to  
the ICCC office.  
924 The East Mall  
Toronto, ON, M9B 6K1  
Tel: 416.224.0090 Fax: 416.916.0086

Email: [iccc@iccconline.org](mailto:iccc@iccconline.org)  
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Phone: (416) 754-0039

Mississauga  
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Mississauga, Ontario L5T 2N5  
Phone: (905) 565-8959

Mississauga - Extension Branch  
77 City Centre Drive,  
Mississauga, Ontario L5B 1M5  
Phone: (905) 896-6540

Vancouver  
6433 Fraser Street,  
Vancouver, B.C. V5W 3A6  
Phone: (604) 731-6635

Brampton  
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Phone: (905) 874-9362

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## ABOUT ICCC



**Mandate & Vision**  
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The Indo-Canada Chamber of Commerce (ICCC) was founded in 1977. The ICCC is a membership based, volunteer driven, not-for-profit, non-partisan and privately funded business organization representing its members from the Indo-Canadian business and professional communities across Canada.

## The Mandate

To promote trade and commerce between Canada and India with support provided to, and received from, various levels of governments and to establish links with global business organizations.

To provide business networking opportunities for our members, sponsors and partners to enable the sharing of ideas, information and experiences in order to promote mutual business success; to create learning opportunities for our members through seminars, workshops and conferences.

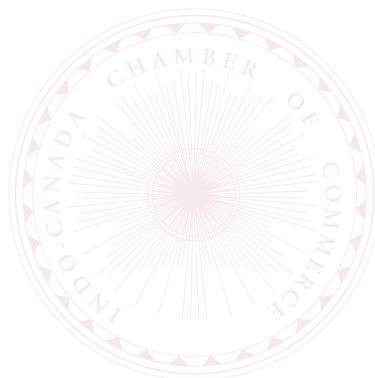
To recognize the achievements and contributions of the Indo-Canadian community as a part of the business and social fabric of Canada.

## The Vision

The Chamber works hard on behalf of its membership, offering insightful and meaningful policy contributions, and leading initiatives that positively influence the Indo-Canadian economic and social landscape. Our aim is to serve as the premier voice of the Indo-Canadian business and professional community. We are committed to the enhancement of economic prosperity and quality of life of our members.

The Chamber is the country's premier Canada-India bilateral trade and investment facilitator, catalyst and advocate. Our mission includes the promotion and stimulation of bilateral trade and commerce between Canada and India.

We recognize the importance of India as a premier trading partner for business in Canada. The Chamber is a pivotal resource in enhancing Canada-India trade.



At the Chamber, we believe strongly in the power of association. To facilitate this, we are constantly hosting networking opportunities where business people can meet other business people; professionals can meet professionals and exchange ideas, experiences, and get support. Many entrepreneurs will find the missing link in the room during our event. The room will be full of people who may have the key for your growth, and you may hold the missing puzzle for someone else's growth.

## We share with you experiences of two of our members



Kala Narayanan

ICCC is a platform where I could build connections and it helped me to stay motivated and gain insights in the Corporate world. It provides the most cost-effective marketing methods available to small business. I was able to develop long-term business relationships with quality business professionals who are ready and willing to help me accomplish my business goals.

For the new Immigrants in Canada, it is good to become a member of ICCC and be there for all the small networking events, to gain that confidence and support from the existing members. In every sector one can find connection in the Chamber, such as Law, Education, Commerce, Technology, and Finance etc. Meeting ICCC members is uplifting and keeps one connected. I personally have benefited from mentoring from within the Chamber. These mentors are leaders and are keen to give back to the community by coaching people to achieve one's full potential and work.



Sanjay Kulkarni

I have enjoyed working at ICCC for the last few years. I had some time on my hands because of the transition from full time job to my own practice. Most of the work at ICCC is performed by a group of voluntary workers who devote their time to the organization without expectation of anything in return.

The volunteers are often Canadian citizens of Indian origin. Working at ICCC offers a unique opportunity to offer selfless service to both countries. The culture is very friendly. I had an opportunity to meet many people with different interests from both countries.

Their evening sessions are very informative. If you like to network with people and have some time to devote then working as a volunteer at ICCC is a good opportunity.

**Become a member and stay in touch**

Indo-Canada Chamber of Commerce runs on volunteers. Right from the president of the Chamber to the young committee member who helps at the reception desk of our event, the Chamber depends entirely on the services of volunteers.

Volunteering offers incredible opportunities, priceless professional development which can enhance business and careers. Volunteering provides a sense of fulfilment and a perfect platform for anyone wanting to expose their leadership potential. By working with others, sharing experiences and identifying best practices, one starts to identify key qualities and considers how to develop those qualities in themselves.

Serving on a committee is a great way to learn more about the organisation and volunteering is something that anyone can do. Dedicating some time and energy leads to both social and professional gains. These rewards include recognition of skills and expertise which can ultimately result in positions of responsibility.

## We share with you experiences of two of our volunteers



It was a great opportunity and a honour to work as volunteer for ICCC. I got introduced to ICCC by chance.

My father's friend who works in PHD Chamber of Commerce came with his delegation to ICCC and from there on, I got to know that ICCC is so huge and beneficial.

ICCC helped me in developing my networking skills. Through ICCC, I got the confidence of speaking to a large audience and overcome my shy nature.

It gave me courage to dream big and everything is possible and achievable in this world. ICCC helped me both in my professional as well as personal development.



After migrating as a student to Canada in 2017, Indo-Canadian Chamber of Commerce (ICCC) was the first organization I came across. Soon after, I realized it could be a platform to provide opportunities to develop & grow my social network while working as volunteer with ICCC.

It has been an overwhelming experience volunteering for ICCC as I got the opportunity to attend various events, just like the recently held SIAL, Canada.

I got to make many new links, with people from different sectors of the industry as well as among other students. An environment of mutual respect along with immense support from the ICCC leaders creates a desire to learn more about the organization and further participate in their events.

**ICCC President's Message**  
**Prime Minister of Canada**  
**High Commissioner of India**  
**Leader of the Government, House of Commons**  
**Federal Minister of Small Business and Export**  
**Leader of the Official Opposition**  
**Premier of Ontario**  
**Premier of Saskatchewan**  
**Consul General of India**

## ICCC thrived on volunteerism

# A year of Transformation

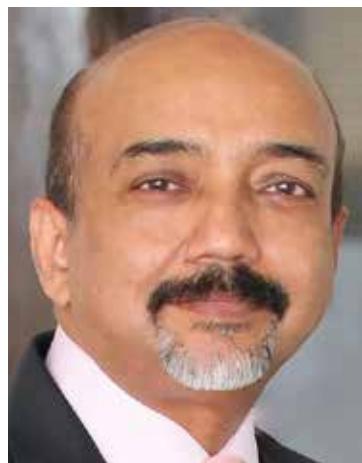
An institution's relevance is measured on two basic parameters – how effective it is in fulfilling its mandate and how effectively does it meet the aspirations of its stakeholders, members, and constituents.

As an institution grows in size and in age, it faces the twin challenge of continually achieving its objectives and remaining relevant to its constituents. To achieve its aims, it must reinvent itself. To remain relevant, it must devise better modes to reach out to new and traditional constituents.

This process is difficult especially for an organization like the Indo-Canada Chamber of Commerce (ICCC) because its core mandate must serve a much larger canvas today as compared to over four decades ago when it began operations. The two main objectives of the ICCC are to foster bilateral trade relations between Canada and India, and to create opportunities for Indo-Canadians in the Canadian mainstream.

When the ICCC started operations in 1977, the Canada - India trade was negligible and dwindling. Four decades later, the trade numbers, while still not as robust as we would want them to be, are healthy \$8billion plus and on an upward trajectory. Canada and India enjoy a special relationship that is based on common democratic values and both the governments are keen to foster a more meaningful relationship to untap the full potential of both the countries. Pertinently, the number of resident Indo-Canadians in the late 1970s was in mere thousands, today, Indo-Canadians are on the verge of becoming the largest immigrant ethnicity in Canada.

So, how does the ICCC create avenues for more comprehensive economic and trade relations? And



**Pramod Goyal**

what should it do so that it continues to represent the aspirations of the Indo-Canadian community?

When I took charge of the ICCC as its President, I was aware of these challenges and as clear about the measure I would undertake to resolve them. My mantra was to have a three-pronged approach:

- Connect – to transform the ICCC into a networking hub for individuals and businesses
- Educate – to inculcate the value of ceaseless learning for professional and personal growth of ICCC's constituents
- Empower – to create awareness among Indo-Canadians that they should be the change they wish to see in their society

To achieve these aims, I created a Presidential Advisory Group comprising eminent experts in diverse fields such as Government Affairs, Strategic Planning, Fundraising, Business Development, Information Technology, Affinity Programs, and of course, Membership and Special Programs.

The biggest impact of this decision was to qualitatively improve the overall functioning of the institution. We are achieving our mandate in a more comprehensive manner and reaching out to our constituents – new and traditional – more effectively.

Additionally, not only did the number of programs and events witness a tremendous jump in numbers, the velocity of their impact was palpable and tangible.

With the challenge of meeting ICCC's core mandate effectively addressed, it was time to meet the challenge of retaining relevance. To achieve this, it was necessary to take a calculated risk and branch out into uncharted

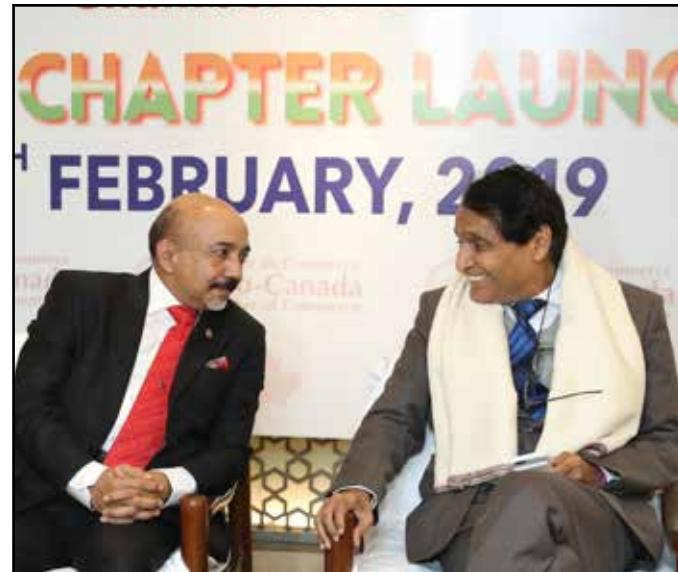
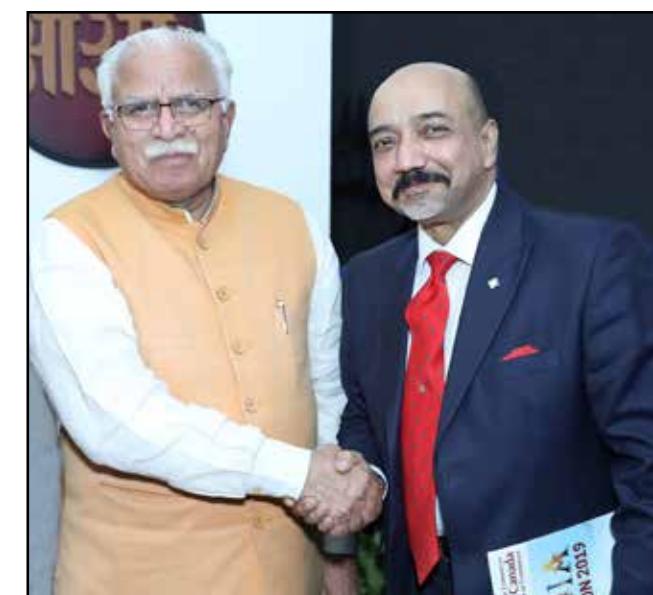
territory that would give assured returns for many years. Yes, I am referring to the ICCC's bold initiative to launch its India operations. On 18 February 2019, just a month short of its 42nd birthday, the ICCC launched its India office in New Delhi.

Another significant measure was to streamline the organisation's assets and utilize them optimally. I am delighted to inform our stakeholders that the measures initiated to augment the ICCC's assets and resources have begun to yield results and will secure its future. For the first time in its history, the organisation is a resource-rich entity.

The inherently democratic nature of the ICCC's structure has given us the rich variety of leadership over the last four decades. We are in the process of securing this unique democratic feature so that in future the constitutional provisions are adhered to both in the letter and in spirit, and continue to give our institution a leadership that is committed to the stakeholders' interests rather than its own.

There is a lot that is yet to be done and what I have initiated are mere baby steps. With your cooperation, we will turn these initiatives into a catalyst of change, a force of transformation, and a ceaseless, continuous improvement program that will help the ICCC scale unprecedented heights.

Before I conclude, let me express my sincere gratitude to my colleagues on the board, our sponsors, our



stakeholders and our members for making my journey as the President of the ICCC memorable to me personally as well as for the institution that all of us have come to love as much as our home.

**Pramod Goyal**  
President & Board Chair

*Pramod Goyal is the 32<sup>nd</sup> President of Indo-Canada Chamber of Commerce and President and CEO of Canadawide Financial Corporation Limited*





PRIME MINISTER · PREMIER MINISTRE



### Statement from the Prime Minister of Canada

It is with great pleasure that I congratulate the Indo-Canada Chamber of Commerce (ICCC) on the publication of their 2019 annual magazine, and offer everyone my best wishes for a memorable gala and awards night.

This magazine promises to be an important resource for all those with an interest in the economic ties between Canada and India. We have long enjoyed mutually prosperous trade, due in large part of our thriving Indian-Canadian entrepreneurial community.

We gather here today, to develop and strengthen the many ties between Canada and India. This meeting, and others to follow, allow us to move forward together to pursue our common interests. Such cooperation and collaboration will help enhance the Canada-India bilateral relationship, and advance prosperity in both of our great democracies.

Congratulations to everyone at the ICCC who has worked so hard to ensure the success of this publication. Thank you to the organizers for making this event possible and to all in attendance for coming to participate. I wish you all the best on your launch and awards gala.

Ottawa  
2019

विकास स्वरूप  
*Vikas Swarup*



भारत का उच्चायुक्त, ओट्टवा  
High Commissioner of India  
Ottawa



May 23, 2019

### Message

The Annual Awards and Gala by the Indo-Canadian Chamber of Commerce (ICCC) is an occasion the entire Indian diaspora looks forward to.

This year's event on 9 June is an occasion to honour the contributions made by prominent Indo-Canadians to Canadian life, economy and society.

The ICCC Gala is also an occasion to celebrate the close ties between India and Canada based on shared values, common interests and extensive people-to-people contacts. The general elections in India were a reaffirmation of India's status as the world's largest democracy. The Indian diaspora has contributed to the global image of India as a progressive country marching forward. The ICCC has also done commendable work in bringing India and Canada closer together and showcasing the business opportunities in both countries.

I congratulate all winners of this year's awards and wish Indo-Canada Chamber of Commerce all success for their future endeavours.

(Vikas Swarup)



Leader of the Government  
In the House of Commons



Leader du gouvernement  
à la chambre des communes

Ottawa, Canada K1A 0A6



**HON. MARY NG, PC, MP**  
**MARKHAM—THORNHILL**



June 9, 2019

## **Indo Canada Chamber of Commerce – Annual Magazine 2019 “Rise of India: Time to Act”**

Congratulations to the Indo-Canadian Chamber of Commerce on 42 years of promoting bilateral business, trade, and creating strong connections between India and Canada. Indo-Canadians are an integral part of the Canadian society and their contributions strengthen us as a country. As Canada's Prime Minister, the Right Honourable Justin Trudeau, has said: "Canada and India unite in our shared traditions of democracy and diversity. Together, our nations stand as a testament to the fact that countries can prosper not in spite of their diversity, but precisely because of it."

More than one million Canadians – including my family – trace their roots back to India. I am proud to be one of four Canadian Cabinet ministers of Indian heritage, and one of many MPs of Indian heritage in this Parliament. India is the world's fastest growing economy and Canada's relationship with India offers tremendous opportunities for increased collaboration for businesses and people through the hard work of organizations such as the Indo-Canadian Chamber of Commerce. I look forward to collaborating with the new Chamber president, Pramod Goyal, to promote economic growth between our two countries. Please extend my congratulations and best wishes to all delegates on the business mission to India in February 2019.

As the more than 1,500 members of the Indo-Canada Chamber of Commerce can attest, the relationship between Canada and India is a profitable one. Canada's commercial priorities in India are targeted at India's policy objectives and sectors where Canada has a comparative advantage including energy, security, clean and renewable technology, and transportation infrastructure.

During his visit to India in February 2018, Prime Minister Justin Trudeau announced 66 new commercial contracts and agreements – worth more than \$1 billion – between Canadian and Indian companies. Your efforts were also acknowledged and appreciated in these endeavours.

These commitments will help create more than 5,800 good, well-paying middle-class jobs for Canadians. I would also like to highlight the powerful links being formed between the world-class institutions, accelerators, and incubators in both countries. These partnerships will help create the technologies and transformative ideas of tomorrow, and lead to increased quality of life in Canada, India, and around the world.

As 2019 progresses, I'm confident that the strong personal and commercial ties between our countries will continue to grow. I look forward to seeing the successes and accomplishments of the Indo-Canadian Chamber of Commerce this year and beyond.

Sincerely,

The Honourable Bardish Chagger, P.C., M.P.  
Leader of the Government in the House of Commons

Canada is a country that prides itself on its multiculturalism, diversity and inclusion. It is through exchanges of culture and commerce that bonds between citizens are strengthened. It is largely thanks to organizations, like the Indo Canada Chamber of Commerce, that Canadians are inclusive of one another and our multicultural fabric is strengthened.

Thank you for your commitment to Canada and promoting bilateral economic partnerships.

Sincerely,

Hon. Mary Ng, P.C., M.P.  
Member of Parliament  
Markham-Thornhill



HON. ANDREW SCHEER, P.C., M.P.  
L'HON. ANDREW SCHEER, C.P., DÉPUTÉ  
LEADER OF THE OFFICIAL OPPOSITION / CHEF DE L'OPPOSITION OFFICIELLE

June 2019

Greetings from the Leader of the Official Opposition

I am delighted to contribute to the Indo-Canada Chamber of Commerce's (ICCC) Annual Magazine, 'Rise of India: Time to Act.' I am honoured to have this opportunity to offer my warmest congratulations to the recipients of the ICCC Annual Awards.

I greatly admire the ICCC's longstanding efforts to foster entrepreneurship in our country's thriving Indo-Canadian community. The Chamber's history of achievement has contributed to the community's success and strengthened trade and commercial ties between Canada and India.

Canada's Conservatives are committed to expanding ties with India. India is a rising power in the vast Indo-Pacific region and beyond. Last year, I undertook a very productive visit to India to strengthen relations with the world's largest democracy and fastest growing economy.

I commend this year's awards recipients for earning this prestigious recognition. I also salute the ICCC for its ongoing and tireless work to help Canadian businesses to seize on emerging opportunities in this dynamic market.

On behalf of Canada's Official Opposition, please accept my best wishes for a memorable celebration and continued success.

Sincerely,

The Hon. Andrew Scheer, P.C., M.P.  
Leader of the Official Opposition

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Premier of Ontario - Premier ministre de l'Ontario

June 9, 2019

A MESSAGE FROM PREMIER DOUG FORD

I want to extend warm greetings to everyone attending the Annual Awards and Gala Night of the Indo-Canada Chamber of Commerce.

Tonight, you celebrate business excellence, innovation and good citizenship — values that help define our Indo-Canadian business community.

Congratulations to tonight's deserving award winners! Your achievements and your civic involvement have helped make Ontario a great place to work, establish a business and raise families. I wish all of you continued success.

I thank the Indo-Canada Chamber of Commerce for hosting this special evening. I want to take this opportunity to commend the organization on marking 42 years of promoting mutually beneficial trade between Canada and India. Know that your work has helped create economic opportunities for Indo-Canadian businesses and professionals.

Our government is working hard to make it easier to do business in Ontario. We're getting out of the way of our job creators, cutting through the red tape that holds businesses back, lowering business costs, and sending a clear message to the world that Ontario is open for business, open for jobs.

Have a terrific evening.

Doug Ford  
Premier



#### A Message from the Premier of Saskatchewan

On behalf of the Government of Saskatchewan, I am pleased to extend greetings to everyone attending the Indo-Canada Chamber of Commerce (ICCC) Annual Awards and Gala Night.

This special annual event celebrates the visionaries within the Indo-Canadian community and honours their many successes. Their contributions help build stronger communities for all Canadians. This year's theme, "Rise of India: Time to Act" provides the inspiration for achievement to the more than one thousand guests in attendance. We look forward to learning valuable insights and exploring new opportunities for partnership.

The work done by the ICCC membership in promoting and facilitating communication and business links, strengthens the relationship between India and Canada. As Canada's leading exporter to India, Saskatchewan and India enjoy a strong and mutually beneficial relationship. Our province supplies over one-quarter of our country's exports to India, and benefits from immigrants and post-secondary students from India, who contribute their talents and skills to our economic and cultural mosaic. Saskatchewan recognizes the importance of India as a premier trading partner.

Thank you to the ICCC together with its partners and sponsors for organizing tonight's event and I wish you all an enjoyable evening.

Scott Moe  
Premier

Dinesh Bhatia  
Consul General of India  
दिनेश भाटिया  
भारत का प्रधान कॉसल



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I take this opportunity to extend my warm wishes to the Indo-Canada Chamber of Commerce (ICCC) on the occasion of its Annual Awards and Gala Night on 9 June 2019 with the theme of "Rising India: Time to Act".

ICCC has been the oldest bilateral chamber serving the two friendly countries and has promoted the economic interests of peoples on both sides to further enhance bilateral trade, investments as well as people-to-people contact. This is the fourth annual Gala of ICCC that I will be witnessing before completing my tenure and departing from Toronto. I have no hesitation in adding that the annual Gala has become a better and bigger event with each passing year.

India, as everyone knows, has been on an upward trajectory, particularly in the last few years. Today, we are speedily climbing up on various parameters including ease of doing business, FDI ranking, low inflation and fastest growing large economy. The entire world is competing to do business with India. I am glad to note that Canada is not far behind. With this in view, the theme selected by ICCC is extremely apt and timely.

On this occasion, I extend my warmest greetings and best wishes to the entire team of ICCC and their families. I also pray for continued progress, happiness and well-being for all.

(Dinesh Bhatia)



15th Year  
Anniversary

# Business Achievement Awards Gala



Thursday,  
September 26, 2019  
Liberty Grand,  
Toronto

## Nominations Now Open!

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- Small Business of the Year Award
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- Collaboration Award

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**Chief Guest  
Guest of Honor  
Keynote Speaker**



## CHIEF GUEST



**ANDREW SCHEER**  
LEADER OF THE OFFICIAL OPPOSITION,  
LEADER OF THE CONSERVATIVE PARTY

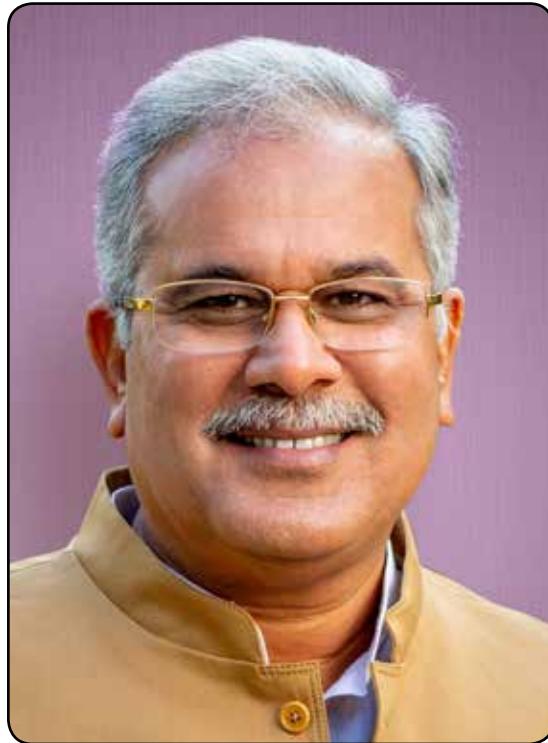
Andrew Scheer has been the Leader of the Conservative Party of Canada since May 27, 2017. He is in politics to put hardworking families first. A husband and father of five children, Andrew knows both the joys and the challenges of raising a young family in Canada today.

Andrew grew up in Ontario but chose to raise a family and build a career in Saskatchewan. He and his wife Jill live in Regina with their children, Thomas, Grace, Madeline, Henry, and Mary. Before entering public life, Andrew worked in the private sector as an insurance broker. He is fluently bilingual.

In 2004, Andrew was elected Conservative Member of Parliament for Regina—Qu'Appelle, defeating the longest-serving MP at the time. One of Canada's youngest MPs when he was first elected, his hard work and strong Conservative principles earned him the continued confidence of his constituents, winning re-election in 2006, 2008, 2011 and 2015. After the 2011 election, Andrew was elected Speaker of the House of Commons – the youngest person ever to take up that position. Moving to Opposition after the 2015 election, Andrew elected as Official Opposition House Leader before successfully seeking the leadership of the Conservative Party in 2017.

Andrew has always been true to his positive Conservative vision and his leadership is focused on helping hardworking families with lower taxes, controlled government spending and an economic plan that creates prosperity and opportunity for everyone.

## GUEST OF HONOR



**BHUPESH BAGHEL**  
CHIEF MINISTER  
CHHATTISGARH, INDIA

Bhupesh Baghel is an Indian politician serving as Chief Minister of Chhattisgarh. He is a member of Indian National Congress and the current President of Chhattisgarh Pradesh Congress Committee. He has been member of legislative assembly multiple times from Patan, elected first in 1993. He had been cabinet minister in undivided Madhya Pradesh under Digvijay Singh government in late nineties. When Chhattisgarh was formed, he was the first Minister for Revenue, Public Health Engineering and Relief Work till 2003 under Ajit Jogi government.

Bhupesh Baghel started his political career from Indian Youth Congress and became member of All India Congress Committee. He was also the General Secretary and Program Coordinator of Pradesh Congress Committee. Baghel was appointed as Minister of State, Public Grievances Redressal (Independent Charge), Madhya Pradesh government, in Digvijay Singh's cabinet in December 1998 and became Minister of Transport in December 1999.

He again won Patan Vidhan Sabha seat in 2013 election, and became Member of Working Committee, Chhattisgarh Assembly. In 2014-15, he became Member of Public Accounts Committee, CG Governance. Under his presidency Chhattisgarh Congress won the 2018 Chhattisgarh Legislative Assembly election by a thumping majority. He took oath as chief minister on December 17, 2018.

## KEYNOTE SPEAKER

# AWARD WINNERS 2019



**HON. TODD SMITH**  
MINISTER OF ECONOMIC DEVELOPMENT, JOB CREATION & TRADE  
GOVERNMENT HOUSE LEADER

The Honourable Todd Smith is Ontario's Minister of Economic Development, Job Creation and Trade, as well as Ontario's Government House Leader.

Prior to the 2018 provincial election, Smith served the Bay of Quinte community for almost 7 years in the government's Official Opposition. Smith was the opposition critic for Small Business and Red Tape, as well as Ontario's energy portfolio.

Smith has made it his priority to reduce red tape affecting businesses by 25% by 2020, attract more foreign direct investment into Ontario, and get government out of the way of job creators. Smith, alongside of his Cabinet colleagues, are making Ontario open for business and open for jobs.

Born in Riverview, New Brunswick, Todd moved to Belleville in the early 1990's to attend Loyalist College and has called the Quinte Region home ever since. He lives in Quinte West with his wife Tawnya and their two beautiful daughters, Payton and Reagan.



Since 1992, the Indo-Canada Chamber of Commerce has acknowledged the achievements and contributions of Indo-Canadians by instituting the following awards:

**Corporate Executive, Female Entrepreneur, Male Entrepreneur,  
Female Professional, Male Professional, Technology Achievement,  
Humanitarian, Lifetime Achievement, Young Achiever, President's Award,  
Member of the Year**

## AWARD WINNERS

### CORPORATE EXECUTIVE

#### Ajai Bambawale

Group Head and Chief Risk Officer, TD Bank Group



Ajai Bambawale is Group Head and Chief Risk Officer, TD Bank Group. In his role, he is accountable for oversight of Risk Management for TD's Global operations.

Previously, he served as Chief Risk Officer for TD Bank, America's Most Convenient Bank. Prior to his U.S. appointment, Ajai was Vice Chair and Head of the Europe and Asia-Pacific Division, where he was responsible for overseeing the capital markets and banking activities of TD Securities in the region.

Ajai's career with TD spans more than 25 years and has included roles in the Commercial Bank, Risk and the Corporate and Investment Bank.

Ajay Bambawala was Chief Operating Officer for TD Securities and was also Head of Credit Risk for the Investment Bank and the Managing Director and Country Head, India, for TD.

He holds a Bachelor of Commerce with honors from Delhi University and a Master of Business Administration from Duke University. He has also attended the Advanced Risk Management Program at the Wharton School (2011).

Sukhdeep holds an Honours Degree in Telecom Engineering from Punjab Technical University. After moving to Canada in 2001 and studied Criminal Justice & Law Enforcement Administration at Ontario Police Academy and became the 2nd South Asian Woman to be a Police Officer with Peel Regional Police. She was nominated by Govt. of Ontario as a Member of Criminal Injury Compensation Board where she helped victims of violent crimes.

She started her career as an insurance specialist at Austen & Noble Insurance Brokers, after which she went on to create history by becoming the First South Asian Woman in North America to own an independent insurance brokerage, Armour Insurance Brokers Ltd. Armour is one of Canada's leading, multi province and fastest growing brokerage for over 10 years. She has exponentially grown company's portfolio from \$16M to \$40M in the last five years. Armour's client-first customer service and growth strategy is part of her vision to become a \$100M brokerage by 2025.

Sukhdeep trained youth & immigrant women for various police services. She has been appointed as the Ambassador of Peel Crime Stoppers to educate youth on gang violence, drug abuse and crime prevention to promote a safe and peaceful community. She has trained numerous women to earn their livelihood. 90% of Armour's team are women and in line to her motto of Women Empowerment. She is involved with the community by promoting sports and sponsored 8 sports clubs in GTA. She strongly supports William Osler Cancer Research, International Seniors Club and Bethell Hospice Foundation.

### FEMALE ENTREPRENEUR

#### Sukhdeep Kang

CEO - Armour Insurance Brokers Ltd.



## AWARD WINNERS

### MALE ENTREPRENEUR

#### Ambrish Thakkar

President & CEO, Thakkar Group



Ambrish Thakkar's entrepreneurial journey is rooted in his utterly humble approach to life and living. His philosophy is focused on service to customers and being a trustee of his enterprise, which is for the benefit of others.

Hard work, dedication, chasing excellence rather than success, committing oneself to building the lives of those around them – these are the underlying values and principles that Ambrish Thakkar learned from his childhood and lives by to this day.

These values transformed him from a new immigrant in North America more than 20 years ago with a few hundred dollars in his pocket to a business tycoon, who laid foundation for a network of family operated restaurants, with over 35 Tim Hortons Franchises.

Ambrish's first job in Canada was a frontline employee at Tim Hortons working for minimum wage in 1999. Eventually, he worked up into management in the Tim Hortons restaurant he worked at in Mississauga. What got him there was the loyal following of guests that loved his service, and team members followed him as their leader.

Ambrish is involved with many social aspects of Tim Hortons. Child and youth development are one of Ambrish's key passions. As an ambassador of the Tim Hortons Children's Foundation, Ambrish provides strategic feedback to the foundation to improve operations as well as provides guidance, mentorship and volunteering at the children's camps.



### FEMALE PROFESSIONAL

#### Ena Chadha

Barrister & Solicitor



Ena Chadha is a highly respected human rights lawyer, educator and mediator. She is passionate about working with leaders in promoting equality rights and conflict resolution. Raised in a vibrant and hard-working Indian household, Ena's parents taught her about the importance of community service and helping those who face societal challenges.

The Attorney General recently appointed Ena as Chair of the Board of Directors of the Human Rights Legal Support Centre. From 2007-2015, Ena served as a Vice-Chair with the Human Rights Tribunal of Ontario where she rendered numerous leading judgements in the area of racial discrimination and sexual harassment. Canadian Bar Association has recognized Ena as Leader of Change. As a human rights litigator, Ena argued cases before all levels of courts, including three prominent constitutional challenges at the Supreme Court of Canada.

Ena is cancer survivor having battled an aggressive form of triple negative breast cancer in 2016. Ena has a bachelor's degree in journalism from Ryerson, was called to the Ontario Bar in 1994 and received her Masters degree from Osgoode Hall Law School in 2008. Ena has spoken and written extensively on human rights issues, including in Supreme Court journals and recently published by the Oxford University press on an international human rights treatise about women with disabilities. Ena's scholarship is cited all over the world.

Ena's legal work has shaped the human rights landscape in the Canada to promote and protect the most vulnerable in society.

## AWARD WINNERS

### MALE PROFESSIONAL

#### Sudhir Anand

Founder and CEO of Voice Media Group



Sudhir Anand is the Founder and CEO of Voice Media Group. He came to Canada in 1990s. He launched 'The Weekly Voice' in 1997, the first full-colour English-language South Asian newspaper in the GTA. It was the also first South Asian newspaper that was distributed free of charge, a move which enabled Anand to spectacularly capture a niche market. The Weekly Voice has been in a dominant position in the South Asian media sector ever since.

The Voice Media Group launched the 'Punjabi Awaaz' weekly newspaper in 2002 and followed it up with the launch of the popular FM channel Radio Voice the same year, along with a burgeoning online presence with [www.weeklyvoice.com](http://www.weeklyvoice.com). Anand has set up Voice News Network -VNN Canada - with its own Television studio in Mississauga.

Anand is actively involved with several organizations such as ICCC, Panorama India and ICHF. He runs the charitable, not-for-profit South Asian Golf Challenge which provides scholarships to deserving students and partners with the Juvenile Diabetes Foundation. He also strives to make sure that the community's voice is heard loud and clear in Canada's political, social, commercial and cultural spheres.

Sudhir Anand is the Recipient of the Queen's Golden Jubilee Medal and the Queen's Platinum Jubilee Medal. He has been showered with awards and recognition by many local, social and sports bodies and clubs over the past several years. Anand lives in Brampton's Castlemore area with his wife Mona and three children.

### TECHNOLOGY ACHIEVEMENT

#### Vijay Thomas

Founder and CEO of Tangentia



Vijay Thomas is founder of Tangentia (2003) which has evolved to become a leading global Robotic Process Automation, Artificial Intelligence and B2B solutions company with a multi-national footprint with offices in USA, Canada, and India. Tangentia has 100+ customers in 30+ countries and 150+ employees worldwide.

Tangentia America was on the INC 5000 list of fastest growing companies in USA in 2018 and has been on the Profit 500 list of fastest growing companies in Canada for 6 years. In 2019 it became multi-national by winning the IT company of the year in the state of Goa in India.

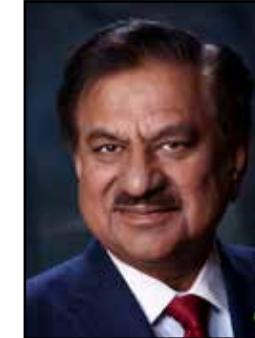
Major Projects of the company includes: Beer and Wine in grocery stores project for Ontario in a record time of 6 weeks. Vijay as the chief solution architect, designed and delivered an entire supply chain to deliver the project and there was beer in grocery stores for Christmas 2015. Implemented a sales forecasting application being used by the world's largest appliance manufacturer in 80 countries and delivered a Supply Chain solution for India's largest retailer to let their vendors process their order with zero errors.

Vijay is a seasoned speaker on e-commerce, B2B, Automation and Artificial Intelligence. He is also active in the Indian startup scene and has been an angel investor in many start-ups including Ixigo which is India's largest meta search engine. Vijay has a Bachelors Degree in Mechanical Engineering from Karnatak University and a MBA from Goa Institute of Management. Vijay lives in Toronto with his wife Parul Verma, Daughter Diya and Son Rohan.

### HUMANITARIAN AWARD

#### Surinder Sharma

President - Power Saving Systems Inc.



Surinder Sharma Founded Power Saving Systems Inc. in 2002 with a vision to conserve energy and reduce the carbon footprint to help 'Protect the Planet'. He got the inspiration when Canada officially ratified the Kyoto Accord in 2002. He started Professional Energy Audits, conducting workshops and retrofits that helped reduce the grid's load and contributed in

shutting down Ontario's polluting Coal-fired generating stations. He used innovative techniques with a mission to shift from a 'Culture of Consumption' to a 'Culture of Conservation'.

Surinder is an IIT Graduate in electrical engineering from Delhi and management from Panjab University, Chandigarh. He held Senior corporate positions in India at Sriram Group (USHA) & Bajaj and Jumbo Electronics in Dubai. As President of IIT Alumni Canada, Surinder initiated 'Mentoring Program' to help new immigrants. They care for elderly senior IIT engineers in GTA and worked to raise the profile of Indian Engineers in Canada.

Surinder was invited by Al Gore to conduct community presentations on Climate Change in Canada and liaison with cities. He also served as Director at Mississauga BOT on Policies, Government Affairs & Environmental Sustainability. He Promoted Indian culture as the Founder and Chair of Panorama India. He is a founding member of Sathya Sai School of Canada that integrates character education in Ontario curriculum. Under his public outreach leadership, Sai Organisation initiated a 'Walk for Values' in Toronto and 45 Cities around the World. A keen Sports enthusiast and 2019 Ontario Table Tennis Champion (over 55 yrs).

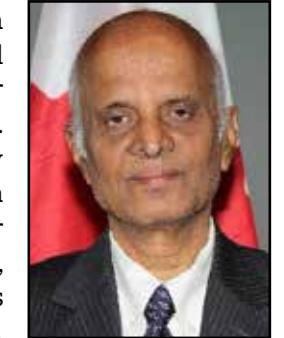
## AWARD WINNERS

### LIFETIME ACHIEVEMENT

#### Dr V. I. Lakshmanan

Ph. D., FCAE, MIMM, FCIM  
Vice Chairman and CEO, Process Research Ortech Inc.

Dr. V.I. Lakshmanan is an internationally renowned scientist, innovator, entrepreneur and teacher. He earned a Ph.D. in Chemistry from Bombay University. He moved to Canada in 1974, after serving as Lecturer in University of Birmingham, UK. He held prominent positions with companies such as Noranda, Eldorado Nuclear, ORTECH Corporation and Process Research ORTECH (PRO). He co-founded PRO in Mississauga in 1999 and has guided it to become a global leader in sustainable process technologies.



He got Fellowship of Canadian Academy of Engineering, Canadian Institute of Mining, Metallurgy and Petroleum and others. He also serves as Adjunct Professor in the University of Toronto. Dr. Lakshmanan has channeled his passion for India through countless Canada-India initiatives, supporting organizations like ICCC, C-IBC, TiE Toronto, and IC-IMPACTS. Dr. Lakshmanan was a co-founder and Past-Chair of Canada India Foundation, where he organized sectoral Canada-India public policy forums and was instrumental in three visits to Canada by India's former President, Dr. Abdul Kalam. Recently he sponsored clean drinking water systems and a Mobile Hospital in rural India.

He has provided many new immigrants with their first job besides mentoring & providing financial and moral support. He has served on the United Way board and contributed funds to the Credit Valley Hospital, William Osler Hospital and Toronto Rehab (University Health Network). Dr. Lakshmanan's contributions have earned him the prestigious Queen Elizabeth II Diamond Jubilee Medal and many other honours.



## YOUNG ACHIEVER

**Ananya Chadha**

AI - ML Developer



Ananya Chadha is currently the world's youngest Geneticist, Machine Learning, Artificial Intelligence Developer, Blockchain Engineer.

After working in a gene-editing lab with CRISPR-cas9, she developed a platform "that put genomic data on the blockchain," allowing for anonymous uploading of genomic data to research data sets, while users still got compensation and won Cryptochicks Hackathon with this idea. It then moved into ConsenSys where she worked as a Consultant.

She has also developed Brain controlled prosthetics, Brain controlled remote control cars, Brain controlled music, Talking robot Pikachu AI and VR games with support from Microsoft. She has advised companies like CPPIB, Wealthsimple, and Zappos and is now on the Investment committee at Babel Ventures.

This year, Ananya won Evoke Developer 30 under 30 award. She is also in Top 23 women in Tech in Canada. She is also the 2019 winner of the Impossible Science Student Challenge from engineering.com.

She has got the exposure to new and innovative technology through TKS - The Knowledge Society, which is an amazing program with an aim to develop the next-generation of activators that will solve the world's most important problems.

She has been on the Daily Planet Show, CBC, Global news and speaks at various conferences around the world like Websummit, Elevate, Collision, EDCON, Singularity and others. And she is 17 years old.

**Seneca**

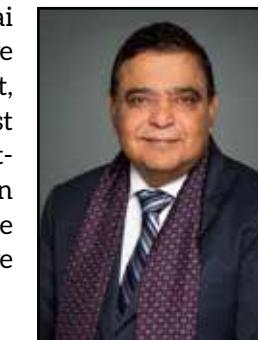
ICCC Annual Magazine 2019



## PRESIDENT'S AWARD

**Deepak Obhrai**

Member of Parliament



Honourable Deepak Obhrai is a seven-term Conservative Member of Parliament, representing Calgary East/Forest Lawn. Deepak is the longest-serving Conservative MP in Canada's 42nd Parliament. He is the Dean of the Conservative Caucus.

Born in Tanzania, attended school in Tanzania, India and United Kingdom, Deepak immigrated to Canada with his family in 1977. He began his political journey in Calgary, where he involved with India - Canada Association, Monterey Community Association and Hindu Society of Calgary.

Deepak was first elected as the Member of Parliament for Calgary East in 1997. He was re-elected in 2000, 2004, 2006, 2008, 2011 & 2015. In 2006, Prime Minister Stephen Harper appointed him as Parliamentary Secretary to the Minister of Foreign Affairs. He has also served as Parliamentary Secretary for International Human Rights and as Parliamentary Secretary for International Cooperation. In 2013, he was appointed to Her Majesty's Privy Council for Canada, in recognition of his public service as a MP and representing Canada on the world stage. In 2009, Government of India awarded Deepak the prestigious Pravasi Bharatiya Samman Award, the highest honour given to overseas Indians.

In 2008, Deepak was featured in the Alberta Grade 9 Social Studies textbook titled "Issues for Canadians," in keeping with this vision of engaging the next generation of Canadians in politics. Deepak Obhrai and his wife, Neena, have two daughters: Priti and Kaajal, a son: Aman, son-in-law: Robin Martin, grandson: Davin Jacob and granddaughter Evasha.

## MEMBER OF THE YEAR

**Dharma P Jain**

President &amp; CEO, D. P. Jain Professional Corporation



Dharma P Jain is an accomplished accountant, an entrepreneur and an investor with innate business acumen, who has built an awesome reputation in the community. He is the founder President & CEO of D. P. Jain Professional Corporation, a public accounting and management consulting firm. His professional designations include CPA, CGA, Canada, CPA, USA, CA & LL.B. from India.

Dharma lives by the glorious Canadian values of volunteerism and giving back to the community. He has held leadership positions in various NFPs and Charities. Currently he is VP & Treasurer of Indo-Canadian Harmony Forum. He held a board position in amalgamated Canadian Helen Keller Centre and also served on various committees of the City of Brampton and Mississauga.

Dharma's contributions to the ICCC is exemplary, unique, and unmatched. As the President of the ICCC (2014-15), he established fiscal accountability, cost reduction, and transparency. He inducted the highest number of sponsors in Chamber's history and introduced electronic voting to ensure free & fair elections. Dharma served as a director for four years from 2011-2015. Currently he serves as the Chair for the Governance Committee.

He is well-known in Indo-Canadian community and highly respected for his accounting and business skills to serve his diverse client base. He has been widely covered by media on issues related with Indo-Canada business relations, new immigrants, education, community and professional matters. -Dharma lives in Brampton with his wife Anu and his sons Abhishek and Raghul.



**Jasuja Foundation  
Congratulates  
Vijay Thomas of Tangentia**

**Winner of the  
2019 ICCC Technology Achievement Award**



TECHNOLOGY | REAL ESTATE DEVELOPMENT | HOSPITALITY | FINANCING

[WWW.SIGMAGROUP.CA](http://WWW.SIGMAGROUP.CA)

**India, Canada, and the Global Compact on Migration**

Dr A. Didar Singh

**Canada-India : Next 20 years ( 2020 to 2040)**

Dr. Jagat Shah

**India - Land of Opportunities**

M. J. Khan

**India-Canada Relations: Complementarities**

Ambassador Dinesh Bhatia

**Ethics by design: Canada adopts AI ethics  
and data protection declaration**

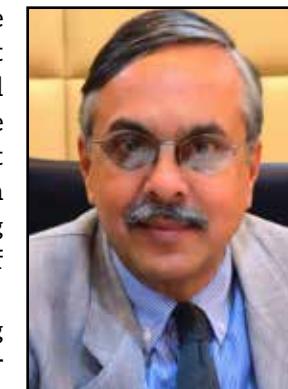
Lisa R. Lifshitz & Sonu Dhanju-Dhillon

# INDIA, CANADA, AND THE GLOBAL COMPACT ON MIGRATION

In December 2018, Canada joined more than 160 United Nations member states at Marrakesh in adopting a new negotiated agreement on international migration – the non-binding United Nations Global Compact for Safe, Orderly and Regular Migration which sets out 23 objectives for improving international cooperation on all forms of migration, from refugees to skilled workers. Canada (along with Australia) is among the world's most generous nations for immigrants and has one of the highest per capita admission rates. (A 2014 sociological study concluded that "Australia and Canada are the most receptive to immigration among western nations").

Since 1947 in Canada, domestic immigration law and policy went through major changes, most notably with the Immigration Act, 1976, and the current Immigration and Refugee Protection Act from 2002, which have made the policy most forward looking. In November 2017, the Canadian Immigration Minister announced that Canada would admit nearly 1 million permanent residents to Canada over the following three years, rising from 0.7% to 1% of its population by 2020. This increase was motivated by the economic needs of the country facing an aging demographic, with the number of senior citizens expected to double by 2036 alongside a decline in the proportion of working-age adults. This recognition of the reality of an ageing population is what prompted many countries to re-examine their migration policies.

Back in 2016, 193 members of the UN general assembly unanimously adopted a non-binding political declaration, the New York declaration for refugees and migrants, pledging to uphold the rights of refugees and migrants, help them resettle and ensure they had access to education and jobs. This 'New York Declaration on Large Movements of Refugees and Migrants' saw the launching of a two-year process to develop a Global Compact on Safe, Orderly, and Regular Migration, or as it is better known, the Global Compact on Migration.



**Dr A. Didar Singh**

There are in fact two different types of migration: what could be referred to as "discretionary" and "non-discretionary" migration. Non-discretionary refers to the fact that there are certain forms of even legal migration over which governments do not have much discretionary authority. Amongst the reasons is that governments have signed international treaties committing them to do certain things. One example is the treaty of Rome in the European Union, which gives EU workers the right of free movement within the EU. Another is the Geneva Convention for handling requests for asylum. A third example is the US H1B Visa which comes from the commitment under GATS that the US gave at WTO. Discretionary of course is when countries decide who they will allow in. The Global Compact was expected to find guidelines for 'managing' migration.

The migration issue has been on and off the global table for years and it looked like finally there was some 'movement' on it. The reality is that the issue of mobility is here to stay. Globalisation demands it. So do corporates. It brings the best of human resource from around the world to ensure sustainability and competitiveness for the economy. And yet migration continues to be seen through the filter of border control and internal security. This may suit political positions of domestic protectionism but continues to be a short-term response to the larger demands of the 21st century knowledge economy. Many countries don't get it – mainly because they don't want to. Many do, because they have to. That is the reality of migration.

Interestingly, in December 2017 at Puerto Vallarta, Mexico was concluded a three day global stocktaking conference on the 'global compact' and after due negotiations under the umbrella of the United Nations, the draft agreement was brought before the Intergovernmental Conference to Adopt the Global Compact on Migration, held in December 2018 at Marrakesh, Morocco. The compact was approved by the 164 nations that attended (including Canada and India). Several backed out – besides the US, so did Hungary, Austria, Poland, the Czech Republic, Croatia



and Bulgaria, Slovenia, Australia, Switzerland and Israel.

The question on everybody's lips (especially the Media) was whether this global compact was in fact 'global'? Now that several countries have backed out, does it have global consensus? Let us remember that in any case this is a non-binding agreement. It's more of a signal of a 21st century reality. Migration is and will continue to happen. So, these 10 or so countries backing off doesn't really matter –on the migration stage. They will ultimately be compelled to accept human resource mobility if they too want to remain competitive. Canada by accepting this compact has shown its ahead of the curve.

Indian emigration to Canada started in the late 19th century and today is the cornerstone of a strong India-Canada partnership built upon shared traditions of democracy, pluralism and strong interpersonal connections. It is believed that, people who first come into a community are likely to have fewer associational ties and fewer political contacts, and fewer emotional

and material stakes in the group tensions that express themselves in politics. This changes over time as emigrants get more and more integrated into the local society and realise the importance of political positions in a democratic society. Such realisation and progress of Indian immigrants resulted in a situation where today there are several Indo-Canadian MPs (19 Indo-Canadian MPs were elected in 2015, and four of these became a part of the Cabinet of Canada under Prime Minister Justin Trudeau.)

Besides politics, the growing importance of Indian origin Canadian businessmen also finds expression in the establishment and involvement in business bodies including the India Canada Chamber of Commerce (ICCC) and Canada India Foundation (CIF) along with other chambers and associations. The relationship including the migration benefits will only blossom.

**Dr A. Didar Singh, former Secretary Government of India in the Ministry of Overseas Indian Affairs and ex-Secretary General of FICCI (Federation of Indian Chambers of Commerce and Industry).**

# CANADA-INDIA: NEXT 20 YEARS ( 2020 TO 2040 )

There are many articles written and debates conducted on macro aspects and strategy of growing trade & investment between Canada and India. Through this article, I am trying to present the practically do-able brasstacks on how to walk the talk....

Canada became a nation in 1867

(152 years)

India became an independent nation in 1947

(72 years)

Canada's exports to India in 2017-18 was US\$

4.7 billion

India's exports to Canada in 2017-18 was US\$ 2.5 billion

Total trade between the two nations was US\$ 7.2 billion

Canada's total trade with USA was US\$ 508 billion

( 70 times that of India )

Canada's total trade with China was US\$ 63 billion

( 9 times that of India )

Ten steps to increase trade between India & Canada:

## 1. Start ups & innovative companies are the key to the future

Todays start ups are going to be tomorrows trade & investment partners. Establish two innovation centres between Canadian and Indian start up companies & innovation ecosystem in India and in Canada. India has become the second largest start up nation of world. Canada has a robust Start up & innovation policy. Canada should open an incubation centre & an accelerator in India and India should open one in Canada. Both governments spend millions of dollars on such activities but now they need to take it to the next level of crossing the oceans. Such centres have to be funded only in the beginning by government but run by private sector or non profit organisations on self sustaining approach. The centre should be fully autonomous in its functioning.



Dr Jagat Shah

## 2. Warehouse in India and Canada

Open two state led and private sector managed warehouses in Canada and India. The Canadian warehouse in India needs to be funded only in the beginning by the Government of Canada and then run by private sector on self sustaining approach and on rental basis, charged to Canadian companies . This warehouse can stock Canadian products for next day sales, faster deliveries, solving quality related challenges as importing companies in India can see the goods and buy, and faster payment cycle

rotations. Shipments can also be made by Canadian company from this Indian warehouse to South East Asia, neighboring countries of India, Middle east, Australia / New Zealand etc. Warehousing costs in India are much lower than in Canada where in any case much of these stocks, like the foodgrains are being stocked currently.

Same way India to build a warehouse in Canada for use on rental basis by Indian companies.

The Indian warehouse in Canada can be used for shipments to USA and Latin America.

## 3. Formalise buying agency network

Buying agencies & trade consultants have been in existence since 1000 years and will remain a critical link for small and medium enterprises in both countries. European Union took a good initiative of organizing these stakeholders of trade into a systematic framework: <http://www.eu-distributors.com>

Similarly USA has set a good example with Manufacturers Agents National Association: [www.managonline.org](http://www.managonline.org)

Check out the models and implement. Such initiatives

have to be first funded by the government of Canada and India and then to be run by private sector. This will boost Canadian trade as well as investment with India and the other way.

## 4. Organise one Federal investment Expo and summit every year.

A good example to follow would be Select USA, held every year in Washington DC in June by US Commercial Service, Department of Commerce, USA. All states of USA are present there with a info booth & knowledge sharing sessions and 2000+ investors from 70 countries attend. This initiative has to be led by Government of Canada, in Private Public Partnership - PPP approach with private sector. <https://www.selectusa.gov/selectusa-summit>



## 5. Organise Vibrant Canada Global Expo & Summit 2020 in India and Vibrant India Global Expo & Summit in Canada

Vibrant Gujarat, since 2003, a vision of Narendra Modi, has been an extremely popular GLOBAL brand name and model for making Gujarat one of the most prosperous states of India. The template is a proven and time tested model. I strongly suggest that Government of Canada, together with ICCC should organize Vibrant Canada 2020 in India and Government of India should organize Vibrant India 2021 in Canada. Vibrant Canada can be organized in one state of India every year. Same way for Vibrant India. The expo & summit in itself will be self sustaining. Only the start up fund has to be given by Government of Canada and India.

See examples:

[www.vibrantgujarat.com](http://www.vibrantgujarat.com)

[www.vibrantgoa.com](http://www.vibrantgoa.com)

[www.vibranttamilnadu.com](http://www.vibranttamilnadu.com)

## 6. Global Tender business between Canada and India

Government of Canada and Government of India buy a lot of goods and services on Global tender basis. Both Canadian & Indian companies do not have complete access to these opportunities. An online Tender

portal should be promoted by ICCC in partnership with Government of Canada and India and all Global tenders of both countries should be posted there. This will increase trade between Canada and India.

## 7. Indo Canada Joint Venture Centre

There are many opportunities for joint venture opportunities between Canadian and Indian companies in India and Canada. This centre, one in Canada and one in India should extend match making facilities to Canadian and Indian companies. Through a portal, such requests can be registered and match making and handholding done.

## 8. Investment always follows trade.

Focus on trade first. Every province of Canada should lead a trade delegation to India once in a year. Do not go just to the Metros in India, go to Tier two cities, most growth is happening there. Top 10 states of India, should lead a trade delegation to Canada every year. Every year one Federal government led delegation should go to India & Canada.

## 9. Trade & investment helpline

A dedicated 24 hour phone helpline should be established for both Canadian and Indian to ask any questions related to trade and investment. The people handling the helpline can be trained and they can in turn pass on the queries to relevant companies or government department or to any relevant stakeholders.

## 10. More business travel to each other countries by small and medium companies on both sides

If any or some or all of this is implemented, trade between Canada and India will double to two years. The key is to focus on small and medium enterprises on both sides, Private Public Partnership approaches, and to establish institutional framework for such initiatives for long term.

*Dr. Jagat Shah is the Founder & President of [www.vibrantmarkets.biz](http://www.vibrantmarkets.biz) , [www.mentoronroad.com](http://www.mentoronroad.com), [www.smartvillage.biz](http://www.smartvillage.biz), [www.globalnetworkindia.com](http://www.globalnetworkindia.com)*

# INDIA – LAND OF OPPORTUNITIES

Canada and India have enjoyed enduring bilateral relations founded upon shared traditions of democracy and diversity. Canada is home to over 1.2 million Persons of Indian Origin (PIO) who comprise more than 3% of its population. The highly educated, affluent and industrious PIOs, one of the largest immigrant groups in Canada are well integrated with the mainstream and also active politically. Their presence have infused the traditions and culture of India into the social fabric of Canada. This has considerably aroused the interest of the Canadians in India's culture and Cuisine. This has opened up immense trade opportunities in agricultural and food sector between the two countries.

In terms of agriculture and skilled personnel, India is a formidable presence in the world. The country has the largest arable land in the world and is the world's largest producer of milk, pulses and jute, and ranks as the second largest producer of rice, wheat, sugarcane, groundnut, vegetables, fruit and cotton. It is also one of the leading producers of spices, fish, poultry, livestock and plantation crops. Worth \$ 2.1 trillion, India is the world's third largest economy after the US and China. India is the world's sixth-largest economy by nominal GDP and the third-largest by purchasing power parity (PPP).

Canada is also a giant in agriculture production. It is the 5th largest agricultural exporter in the world. Canada



Dr M. J. Khan

produces about 75% of the world's maple syrup and is the world's largest exporter and one of the largest producers of flaxseed, canola, pulses, oats and durum wheat. Canada exports \$56 billion a year in agriculture and agri-food products and approximately half of everything that is produced is exported as either primary commodities or processed food and beverage products. Canada is recognized as having one of the strongest food safety systems in the world.

India and Canada are close trade partners too in agriculture. Our production portfolios don't intersect and hence that leaves immense scope for mutual trade and cooperation in agriculture. In the year 2015-16, India's total exports of agricultural and allied commodities to Canada were to the tune of US \$ 325.54 million. India's principal exports during this period were shrimps & prawns, rice, soya beans, guar gums, food preparations, cucumbers, sesame seeds, etc. During the same period the agricultural and allied imports from Canada were of the order of US \$ 1425.91 million. India's principal imports were lentils, peas, chickpeas, oil-cake etc.

However, India accounts for only 1.95% of Canada's global trade. India has growing production possibilities, and trade between India and Canada is expected to double to USD 10 billion in the next three years. India's presence as an exporter to Canada is low mainly due to high tariffs imposed on India, Freight and other Export/



Import Costs and Free Trade Agreements of Canada with neighbouring countries like USA and Mexico.

Overall the tariff rates are minimum for those products which Canada does not produce sufficiently and imports in good quantity from abroad. However, there is quite difference between the tariff rate that Canada charges on India and on Mexico and USA, with whom it has FTA. For instance, tariff rate on India is 26.50% and on USA it is 0% for Bovine meat. Similarly, tariff rate on India is 6.06% and for other countries it is 0% for Onions and shallots. India can trade some products such as refined cane or beet sugar, Cashew nuts, Groundnuts, Coffee, Onions and shallots, fruits of the genus Capsicum among many others with Canada. Trade facilitation measures like trade agreements and tariff reduction and removal of other trade and non-trade barriers by Canada can further bolster the bilateral trade between India and Canada by increasing India's exports.

Besides trade of agricultural commodities, Canada can also assist India in introducing advanced technologies

in the field of agriculture and food production. Cold chain management, animal husbandry, dryland farming, food processing technologies, food safety and agricultural sustainability are areas for bilateral cooperation. Agricultural equipment, machinery, cold storage and bulk handling and processing machinery are technologies that India favours and in which Canadian companies can invest in. Training in fields such as herd management, veterinary practices, genetics, breeding, and animal and plant husbandry practices that reduce endemic spoilage are areas where Canada can provide its expertise.

India with a rapidly pacing economy with the advantage of a resourceful younger population is a land of opportunities. Canada can play an important role in exploring Indian market and also associating with India in furthering agricultural technologies.

**Dr. M. J. Khan is the Chairman of Indian Council for Food and Agriculture (ICFA).**



# INDIA-CANADA RELATIONS: COMPLEMENTARITIES

Canada and India are two major democracies with deeply shared values. Very few countries in the world can match Canada's potential to be a partner in India's economic transformation.

India's new economic environment, characterized by open, predictable, stable and easy to do business in, is recognized as one of the most competitive in the world. India provides a strong talent pool in the areas of science, technology and research, as well as among the lowest labour costs in the world. India enjoys cost efficiency in manufacturing

## The 'India' Opportunity

India has emerged as the fastest growing economy in the last 3 years with GDP growth rate of more than 7%. As per IMF, India is likely to grow at consistently higher rates (>7%) and retain its position as one of the fastest growing economies till 2020. 87 FDI rules across 21 sectors have been eased to accelerate economic growth in areas such as defence, construction development, pensions, broadcasting, pharmaceutical and civil aviation. Barring a few reserved sectors, 100% FDI is allowed through the automatic route in several sectors, without the need of government approval, namely Automobile, Food Processing, Construction etc. India is today home to more than 1000 MNC R&D centres.

India is at the threshold of major reforms and is poised to become the third-largest economy of the world by 2030. There is growing investment by the government in infrastructure spending; there are plans to connect Delhi and Mumbai with a high-speed railway and 24 smart cities which is touted as the world's largest infrastructure project. Booming Startups in India are creating jobs and provide employment to millions of millennials.

The Aadhaar project by Unique Identification (UID) Authority in 2010 started with an aim to provide a unique identifier called Aadhaar to India's 1.3 billion people. It is the best example of using modern technology to leapfrog for future development and transformation



Dinesh Bhatia

of a country. Aadhaar programme was set up by the government principally for two main reasons; one, to give everybody an ID so that they can participate in the modern economy and second, is to see that its numerous welfare schemes which go to individuals are being passed to the genuine beneficiaries. Aadhaar provides online authentication using one's fingerprint or iris, which can be done from anywhere. This can make transactions "presence less". The move to a "cashless" economy will be accelerated by the Aadhaar-enabled biometric smartphones.

Today, nearly 1.23 billion people have been linked with a UID. Smart phones are growing dramatically and are expected to reach a penetration of 700 million by 2020. With the RBI giving licences to over 20 new banks, the competitive intensity of the sector is set to increase. One can visualise a future where every adult Indian has an Aadhaar number, a Smartphone and a bank account.

Finally, as India goes from being a data-poor to a data-rich economy in the next few years, the electronic consent layer of the "India Stack" will enable consumers and businesses to harness the power of their own data to get fast, convenient and affordable credit. Such a use of digital footprints will bring millions of consumers and small businesses (who are in the informal sector) to join the formal economy to avail affordable and reliable credit.

As an insightful report from Credit-Suisse so well explained, there is a \$ 600 billion market capitalization opportunity waiting to be created in the next 10 years. This will be shared between existing public and private banks, the new banks and new-age NBFCs. It may even go to non-banking platform players, which use the power of data to fine-tune credit risk and pricing and make money from customer ownership and risk arbitrage.

On the other hand, the healthcare sector & research in India is witnessing a surge of activity and the beginning of what is seen as a rapid phase of growth and with

the convergence of Telecom and Healthcare sectors, Health is becoming an extremely important paradigm in India today for finding solutions for the challenges in India which could also benefit the entire world. The Health sector is estimated to be US\$ 150 billion strong and expanding. India is experiencing 22-25% growth in medical tourism and the industry is expected to triple its size from US\$ 3 billion and is projected to grow at a CAGR of 200%, hitting \$9 billion by 2020.

The education & training industry in India is estimated at US\$ 100 billion and is expected to nearly double to US\$ 180 billion by 2020. With 789 universities, India has the world's largest higher education system in the world & it ranks 2nd in terms of student enrolment in higher education.

## Complementarities that will drive the future of India-Canada Relations

Today, India is the largest democracy with about 900 million registered voters compared to 28.5 million in Canada and it is the only country in the world that uses electronic ballot. India's needs and Canada's capacities complement each other. India and Canada also have huge complementarities in Information Technology, Energy and Infrastructure; Manufacturing & Technology; Higher Education; Smart Cities & Urban Planning; Agriculture and Agro processing; Skill

development; Banking; Entrepreneurship (Startups); and Research.

India has a huge demand for hydrocarbons and steel-grade coal and Canada has an abundance of both. India is a big consumer of pulses and Canada has been growing to meet part of India's needs. Canadian pulp and newsprint as well as potash find their way to India. Canada is a big market for the kind of goods that India manufactures for the export market - from apparel and fabric to carpets, leather articles, Gems & jewellery and pharmaceuticals. While there are well-regarded Indian companies in Canada and well-regarded Canadian companies in India along with some co-operation in the area of high technology - from nuclear energy to avionics to solar cells - these are still only the beginnings. India offers a host of opportunities for Canada's matured pension funds and investment companies.

In conclusion, it is an economic partnership of immense mutual benefit. It is a strategic partnership that can help address many of our shared global challenges. And, it is a relationship nurtured by the emotional bonds of a vibrant Indian community in Canada of 1.6 million.

*Ambassador Dinesh Bhatia is the Consul General of India in Toronto*



# ETHICS BY DESIGN: CANADA ADOPTS AI ETHICS AND DATA PROTECTION DECLARATION

Canada has added its voice to the global chorus of data protection and privacy commissioners calling for fairness, transparency and privacy by design as “core values” in the development of artificial intelligence by co-sponsoring the Declaration on Ethics and Data Protection in Artificial Intelligence.

The declaration was adopted by the 40th International Conference of Data Protection and Privacy Commissioners on October 23.

The declaration, co-written by data protection and privacy commissioners from France, the European Union and Italy, was signed by the Office of the Federal Privacy Commissioner and its provincial counterpart from Quebec in addition to 12 other regulators from Argentina, Hong Kong, Mexico and the Philippines.

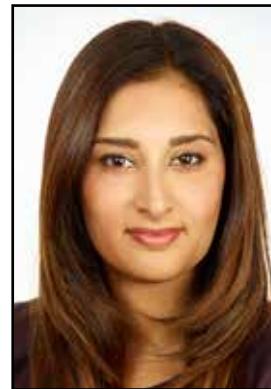
While lauding the significant benefits that AI systems could offer for users and society in general, the preamble to the declaration acknowledged that some data sets used to train machine learning-based and artificial intelligence systems have been found to contain inherent bias resulting in decisions that can unfairly discriminate against certain individuals or groups.

The preamble also noted that the decisions of AI systems decisions that cannot be explained also raise fundamental questions of accountability, not only for privacy and data protection law but also for liability in the event of errors and harm to individuals. Given ongoing concerns about the possible malicious use of AI and related risks to privacy and data protection, the IDPPC felt it necessary to urge the adoption of international standards and created the declaration to endorse some key “guiding principles” as its core values to preserve human rights in the development of AI. These six guiding principles include the following.

## Fairness



Lisa R. Lifshitz



Sonu Dhanju-Dhillon

All AI and machine-learning technologies should be designed, developed and used in accordance with the fairness principle – consistent with their original purpose and any data collected for use with such AI systems used in a way that is not incompatible with the original purpose of their collection.

AI systems should also be developed in a way that facilitates human development, rather than obstructing or endangering it and, if required, boundaries on certain uses may be required. Continued attention and vigilance

There must be accountability for the potential effects and consequences of AI systems. Such accountability includes relevant stakeholders to individuals, supervisory authorities and other third parties as appropriate as well as the use of audits, continuous monitoring and impact assessments. The declaration stressed the need to invest in awareness raising, education and research on AI in order to better understand AI and its potential impacts on society and “demonstrable governance processes” for relevant actors, including trusted third parties and independent ethics committees.

## AI systems transparency and intelligibility

The declaration called for improvements on AI systems’ transparency through a variety of means, including investing in public and private scientific research on “explainable” artificial intelligence, making organizational practices more transparent (by promoting algorithmic transparency and the auditability of systems and the provision of meaningful information) and ensuring that individuals are always informed appropriately when they are interacting directly with an AI system or when they are providing personal information to be processed by such systems (informational self-determination).

## Ethics by design

The declaration stressed that AI systems have to be designed and developed responsibly from the very start, applying the principles of privacy by default or privacy by design. Practically, this includes implementing adequate technical and organizational measures and procedures (proportionate to the type of system being designed or implemented) to ensure that data subjects’ privacy and personal information are respected. Also, developers should be assessing and documenting the expected or potential impact on individuals and society at large both at the beginning of any AI project and during the project’s entire life-cycle and identifying specific requirements for fair and ethical use of such systems.

## Empowerment of individuals

While the use of AI is to be encouraged, it should not occur at the expense of human rights or the rights of individuals. This includes respecting data protection or privacy rights – including rights to access, the right to object to processing and the right to erasure – and guaranteeing an individual’s right not to be subject to a decision based solely on automated processing if the decision significantly impacts them. Regardless, individuals should always have the right to object or appeal and challenge decisions generated through the use of AI systems.

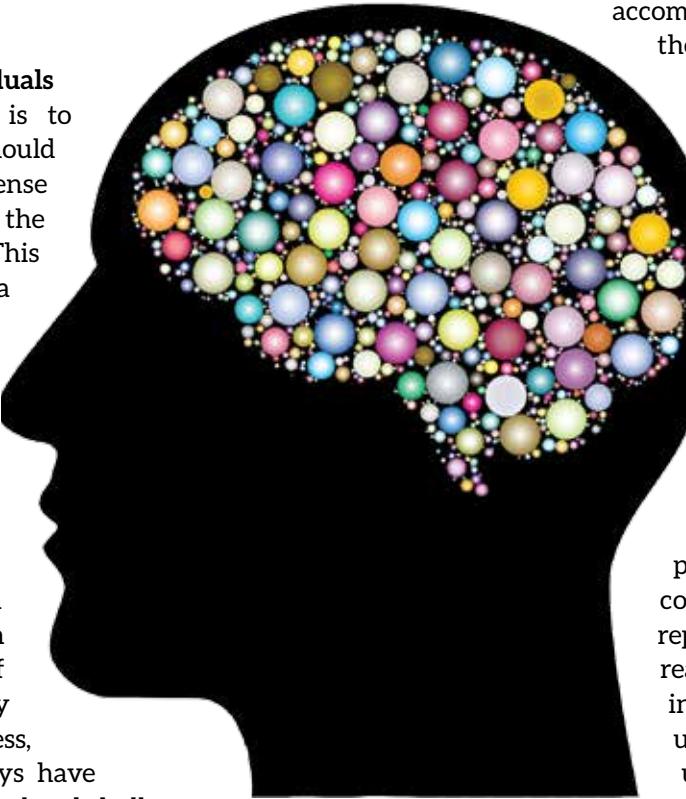
## Unlawful biases or discrimination

The declaration expressly acknowledges concerns relating to unlawful bias or discrimination that may occur from the use of data in AI and such unintended results must be reduced and mitigated. Accordingly, developers should invest in research into technical ways to identify, address and mitigate bias, taking reasonable steps to ensure that the personal data or information used in automated decision-making is accurate, up to date and as complete as possible and providing specific guidance and principles in address

bias and discrimination, promoting the awareness of individuals and stakeholders.

Recognizing that the declaration’s guiding principles are necessarily pitched at a high level, the ICDPPC also called for the creation of common governance principles on AI to be established on an international basis – given the fact that the development of AI is cross-border activity that will impact everyone.

As part of the declaration, the ICDPPC, therefore, also established a permanent working group – the working group on ethics and data protection in AI – that is now tasked with creating additional guidance to accompany the principles articulated in the declaration.



The group intends to work with all relevant parties involved in the development of AI systems, including governments and public authorities, standardization bodies, AI systems designers, providers, researchers, companies and end users of such systems and will periodically report back to the ICDPPC on its activities.

While there is no doubt that the principles of the declaration are couched in lofty language, they represent a reaction to some very real concerns of individuals that in the rush to seize and capitalize upon the benefits afforded by the use of AI systems – including the ability to process large amounts of data, improving efficiencies and the development of deep-learning technologies – the ethical and human rights must not and cannot be left behind.

Given the landmark work conducted on ethics and AI in this country, spearheaded in Quebec (and further discussed in a prior column) Canada remains well positioned to continue to keep the issues of ethics and data protection at the forefront of AI development.

*Lisa R. Lifshitz, Partner, Torkin Manes LLP  
Sonu Dhanju-Dhillon, Partner, Torkin Manes LLP*

# TEAM ICCC 2018/19

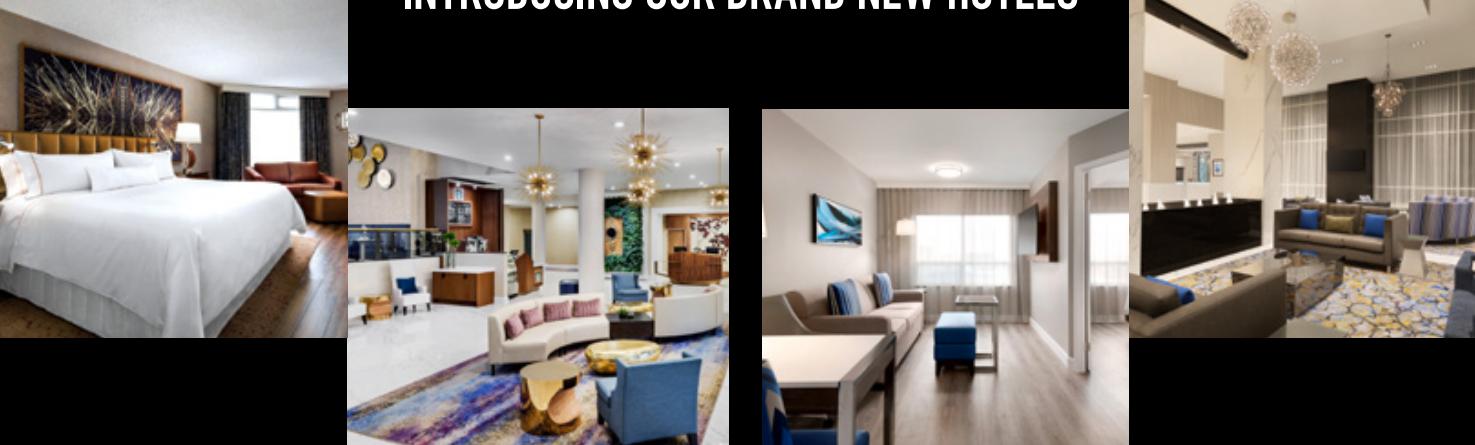


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Pramod Goyal is a business strategist and a highly experienced management consultant with over 30 years of experience in founding, managing, and advising growth companies, including strategy consulting, corporate finance, audit and governance; private equity transactions and venture capital; commercial due-diligence and strategic business relationships. He is currently the SVP and CEO of Canadawide Financial Corporation Limited, a business advisory and management consulting firm. In the past, he has held senior roles at Investco, Royal Bank, Scotiabank and Acer Telecom. He holds a Bachelor of Science, and Post-Graduate Diploma in Internal Audit from University of Delhi, and a Master of Business Administration from Northwestern and York Universities. He is an Associate of the Institute of Canadian Bankers and a member of the Institute of Corporate Directors. He served on several professional, private and non-profit boards, and committees of various organizations.

**Sunita Vyas**

Vice President – Events &amp; Programs

Sunita Vyas is a serial entrepreneur with a drive for growth and a passion to build great companies. Over the last two decades she has forayed successfully into the Education, Entertainment and Marketing Sector. Currently as the CEO of Academy of Learning College, Mississauga and as a Board member of National Association of Career Colleges (the epic body in Canada that strives to forward the interest of Private Career Colleges at the Federal Level), Sunita brings a wealth of experience and knowledge specific to the Canadian Education Sector. Moreover, having trained thousands of adult students in the last decade, Sunita is in a unique position to set the course for successful international collaboration in the sphere of College Education.

**Devika Penekelapati**

Vice President – International Trade &amp; Corporate Secretary

Devika Penekelapati is a founder and Managing Partner of Borders Law Firm, a boutique immigration law firm in Toronto. She has extensive experience of Canadian immigration law and specializes in assisting multinational corporations with all of their cross-border matters. Her clients include leading companies in the technology, finance, mining, and pharmaceutical industries. She is certified by the Law Society of Upper Canada as a Specialist in Citizenship & Immigration Law.

**Tauseef Sheikh**

Vice President – Member Engagement

Tauseef Sheikh is a seasoned, top-performing banking professional with experience in Global Banking, Retail Banking and Wealth Management. Prior to joining HSBC Bank in Canada, he was with HSBC India and part of the start-up team of the NRI (Non-Resident Indian) office in Canada. He was responsible for building a North American platform for providing onshore and offshore banking products with particular focus on cross-border Private Banking services. He is also the Ambassador for Diversity and Inclusion with HSBC in Canada. He believes in giving back to the community.

**Abu Becker**

Vice President -Finance

Abu Becker is the CEO of Nrich Group and President of Airbond Travel. He has been appointed as the Canadian representative of the SFO Technologies and NEST Group of India. Abu has led five Indo Canada Trade Mission alongside Prime Minister, Mayors, Ministers, Policy Makers and Entrepreneurs. Abu worked closely with South Asian, Middle East and African communities in Canada has jointly raised over a million dollars for the Muslim Friends of Osler. Abu is current President of the South Asian Canadian Health Services (SACHS) and founding member of the Brampton and Regional Islamic Centre (BARIC). Abu's vision is to create jobs in Canada, help and educate the less fortunate around the globe. As Multi-Cultural Ambassador with World Vision Canada, he assisted in providing support for the Chennai Flood Relief Campaign. Abu believes in cultivating the leaders of tomorrow and has been appointed as a business mentor at W Booth School of Engineering in McMaster University. He strongly adheres to his slogan – Learn, Earn, Return.

**Rakesh Joshi**

Director - Government and Public Affairs

Rakesh Joshi is a member of the Law Society of Upper Canada and is a practicing lawyer in Toronto. He is member of Canadian Bar Association and Director of Canadian Association of South Asian Lawyers. Engaged mainly in Real Estate Law and Corporate Law, Rakesh has handled a high volume of transactions successfully to the utmost satisfaction of his clients. He was decorated with the prestigious Queen Elizabeth II Diamond Jubilee Medal. He is on the panels of prestigious print media houses and community organizations in Toronto and GTA as their Legal Advisor/ Member Advisory Board. He is a member of Brampton School Traffic Safety Council.

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**Sanjay Kulkarni**

Director - Finance

Sanjay Kulkarni takes pride in his Indian origin and Canadian business background. He had a distinguished career in India where he completed B. Com, Chartered Accountant and Chartered Secretary. Born in Mumbai, Sanjay started his career with Tatas as a management trainee based on his performance in Chartered Accountant exam. After moving to Canada, Sanjay became CPA and Chartered Financial Analyst. He has worked as a Chief Financial Officer for medium sized companies in Toronto and area for the last 25 years. Sanjay also served as a director on two private company boards.

He qualified as a Chartered Director from McMaster University and Conference Board of Canada. Sanjay's passion is to help small and medium sized companies in enhancing their business value. He enjoys helping businesses to succeed and grow. Sanjay also enjoys in being of selfless service to his community.

**B. K. Sethi**

Director - SME

B.K. Sethi is the founder and President of B. K. Sethi Marketing Ltd. BK immigrated to Canada in 1972, after his MBA in Marketing from US and working with RJR- Reynolds corporation in the US and RJR-Macdonald in Canada in Sales, Product Management and Marketing. He started his food importing, distribution and marketing business in early 1982, a family tradition for three generations. Within short period of 10 years, BK's "Ethnic" brands became available in most of the major chains across Canada. He provided full sales, distribution and marketing services to SME exporters from China, Hong Kong, India, Middle East, Jamaica, Caribbean and Mexico and educating mainstream retailers benefit from the growing "Ethnic" market. BK also, consulted multinationals, including Unilever, Kraft, Heinz, Cadbury, Robin Hood Multifoods (now Smuckers), Dairy Farmers of Canada, SIAL-Canada etc. He is a member of the Advisory Council of Omni/Rogers TV programming, Toronto Board of Trade, ICCC and recipient of many awards. He has donated his time and support for Hospital for Sick Children, Cystic Fibrosis society, Hindu Cultural Society and others.

**Shibani Sahney**

Director - WEP

Shibani Sahney is one of the founders of the WEP Committee and has been actively involved with the ICCC since 2013. She was born in Delhi and being from an army background she spent her elementary years in different parts of India. She completed her high school from Army Public School and did her Honours in English Literature from Delhi University. She got married in 1995 after which she and her husband moved to Toronto, Canada in 1997. She is also a mother of two loving children. She started her boutique Silver Tulip in Toronto in 1997 and she currently showcases her designs at her boutique in Historic Unionville. She is also very involved with the community and is a director at the Unionville BIA. Being in the fashion industry since 1990 she has a passion for fashion and creativity. She has organized many fashion shows that show case her designs. She has a positive attitude towards life, and she is a people's person and loves to work with people and be with people.

**Ramesh Chotai**

Ramesh Chotai was born in Northern Uganda and pursued his education in Britain completed his training as pharmacist in U.K. and Switzerland. He returned to Uganda and joined ICI Pharmaceuticals (U.K.) as CEO. Ramesh came to Canada in 1972 and started as a pharmacist/manager at an Oshawa pharmacy. He started Bromed Pharmaceuticals in 1976, Bromed is committed to providing high quality, innovative & cost-effective healthcare products. He served as President - Hindu Temple and Cultural Centre, Mississauga, Vice President - Canadian Museum of Hindu Civilization, Chairperson Canada India Foundation and Co-Chair Trillium Hospital Foundation where he raised \$600,000.00. Mr. Chotai is recipient of Ontario Govt's voluntary service award and ICCC's President's Award in 2004 and Queen Elizabeth Diamond Jubilee Award.

**Venki Raman**

A banker by profession, Venki Raman is a motivational speaker who mentors newcomers to Canada. He is passionate about the upliftment of the youth, and constantly contributes his time and energy for the betterment of the underprivileged and hospitals. Over the past 17 years Venki has led several large teams successfully delivering high customer satisfaction, coupled with strong business results. Venki's motivational leadership style of his current team of over 250 people, is reflected in the enthusiasm and passion with which his team members help clients achieve "what matters" to them. Venki's personal mission is to "kindle the human spirit" in every person he encounters - personally, in business and in the community. Venki's motivational leadership style travels beyond his team, to newcomers whom he motivates and guides in career planning. Most recently, Venki participated in mentoring sessions through the United Way guiding newcomers to look beyond their obstacles and focus on their strengths, to make themselves highly marketable.

**Kuldeep Sharma**

Kuldeep Sharma, President & CEO of Crown Group of Hotels Inc., has demonstrated true excellence in managing over 12,000 employees in a Human Resource company, at a time with over 34 years of business experience, in India. He is an entrepreneur who has transitioned from service industry in New Delhi to hospitality in Canada. His maiden venture in Canadian hospitality of 2013 was a resounding success. With the vision to grow in the hospitality industry, he utilizes his ability to visualize and delegate long term goals, mentor and guide team. Crown Group of Hotels owns and operates five hotels across Ontario, employing over 300 people, and works with brands such as: Marriott, Hilton, Best Western & Choice. He is the recipient of the 'RBC Top 25 Canadian

Immigrants 2017" Award.

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**Akhil Tyagi**

Akhil Tyagi is Area Director for Asia & AustralAsia - Infrastructure, at the International Trade Programs Division, Ontario Ministry of International Trade. Working with the Ministry, Akhil has contributed to increase the export capabilities of several Ontario companies and led key trade missions to India that generated business opportunities for Ontario manufacturers and service providers. Akhil specializes in growth strategies with focus on globalization and in raising capital from domestic and international markets. Akhil held several senior management and business development positions with leading engineering companies in India, among which are: Regional Manager, NEG Micon, and Zonal Manager, Kirloskar Oil Engines Ltd., an Indian market leader in its sector. Akhil is a Mechanical Engineer from Birla Institute of Technology and holds an MBA from the Rotman School of Management.



**Surjit Babra**

Surjit S. Babra is a Serial Entrepreneur. He is Chairman and CEO/shareholder - SkyLink Capital Corp, Vice Chairman and Partner of Highbury Canco Corporation, Chairman and shareholder SkyLink Express Inc, CEO & shareholder Global Travel Software, SkyLink Children's Charity - Babra Family Foundation and Langar For the Mind. Surjit Babra is well known for his philanthropic activities and also started his own "SkyLink Children's Charity" which has contributed to Haiti, Sick Kids Hospital, the GGSCF and many other children causes' including Canadian Soldier's Benevolent Fund- Petawawa, Ontario. His new venture in 2018 is "Langar for the Mind" a non-profit organization conducting Free Motivation and Self-improvement seminars based on the fact that besides money, wisdom and knowledge must also be donated. He has been profiled in many papers, magazines and books. Namely, 4th Edition the World of Business - by Nelson, Rise Of Sikhs Abroad, Voices of Travel - Baxter Publication, Pax News, The In-Credibility Factor - by Teresa Kruze, The Mehfil Magazine, McLean's Magazine, The Travel Press, India Abroad, Diversity Magazine as Person of the year 2014 , The Canadian Bazaar - Canada Top Sikh Entrepreneurs (2017), 500 Sikh Role Models (2017) Inspiring stories of successful Indian Personalities worldwide 2017, 150 Extraordinary Canadians being published in June 2019 , to name a few.



**Reetu Gupta**

Reetu Gupta is President and CEO of the Easton's Group of Hotels, Canada's largest private hotel development firm and The Gupta Group, as well as the Co-Founder and Chief Strategy Officer of Rogue Insight Capital Ltd. Born and raised into the world of Real Estate and Hospitality, Reetu has a fiery passion for both industries. After graduating with an MBA from the Schulich School of Business, Reetu's career quickly progressed from Executive Director to being named C.O.O. in 2015. In 2012 Reetu Gupta created and launched The Gupta Group- the residential real estate arm of the company consisting of High-Rise Condo multi use developments. She is also the Chief Strategy Officer of Rogue Insight Capital Ltd., a division of the Gupta Group that launched in Fall of 2017 that focuses on angel investing. In June 2017, Reetu was honoured with the distinction of Canada's Top 40 Under 40®. Reetu also sits on several boards and also chairs many committees. Reetu is also the Founder and President of The Shakti Society.

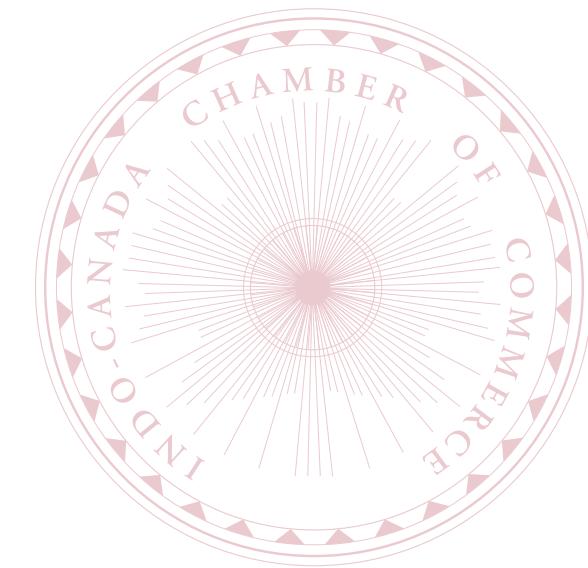
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**Joseph Selvaraj Saver**

Mr. Joseph Selvaraj Saver, President & CEO, SBI Canada Bank has a master's in management and a diploma in International Banking and Finance. He has over 30 years of banking experience, in India, Panama, USA. His experience covers retail banking, international banking, treasury, training, risk management and corporate governance. Earlier, he was Dy. General Manager (Treasury Marketing Group), Global Markets at State Bank of India, Corporate Centre, Mumbai wherein he handled SBI's treasury relationship with corporate clients, financial institutions, Foreign Portfolio Investors (FPI) and Foreign Direct Investors (FDI) ably assisted by a team of over 70 Relationship Managers. As CFO & Secretary, State Bank of India (California), Los Angeles, he managed

a team of professionals from US and India engaged in the areas of Accounting, ALM, Treasury, Financial Reporting, Strategic Planning, Budgeting, Performance Management and Risk Management. He was also the Corporate Secretary to the Board. In SBI, he was involved in the design and execution of two of the landmark HR initiatives called 'Parivartan' and 'Aarohan' that impacted more than 200,000 employees of SBI.





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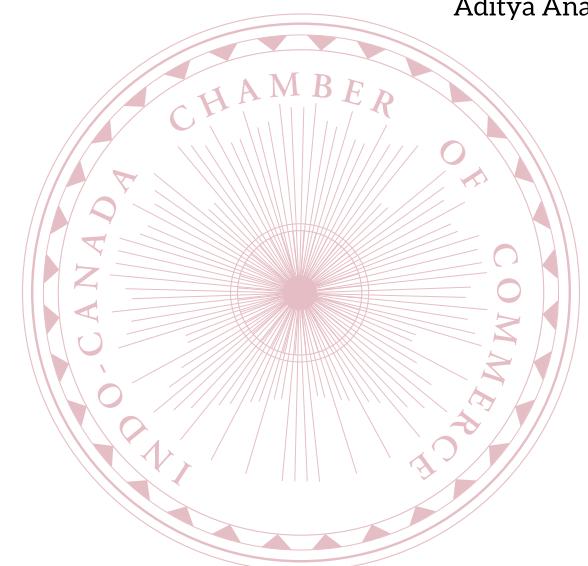
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President's Secretariat is the office of the President of the Chamber. It provides advise, co-ordination and the administrative support for the exercise of the duties, responsibilities, and powers vested in the President by the Chamber's constitution.



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Pawan Chankotra



Renu Chauhan

The Chamber's secretariat looks after the needs of the 1,500+ members of the Chamber. It is responsible for membership, accounting and general administrative tasks. Providing support to translate the Directors' vision into reality is a big task for the Chamber's secretariat. This involves providing back up - right from the planning of events leading up to the execution, keeping members informed and collecting payments towards membership.

**The Chamber's staff performs the following tasks:**

- \* Informing members of all the activities that the Chamber organizes through various forms of communications such as the e-blast and the e-bulletin.
- \* Administrative backup to various initiatives undertaken by the directors and committees
- \* Coordinating the production of the annual magazine, India mission booklet, India mission report and membership directory
- \* Logistical support for the Chamber's events

The Chamber's staff comprises Dr. Pawan Chankotra, the Office Manager and Ms. Renu Chauhan, the Office Co-ordinator.

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# ICCC AWARDS GALA 2018





# Annual Awards & Gala Night

17 June, 2018

Over 800 eminent Indo-Canadians converged at the Paramount Eventspace, Vaughan on June 17, 2018 to celebrate and honour the achievements of nine Indo-Canadians from diverse fields honoured at Indo-Canada Chamber of Commerce's Annual Awards & Gala Night. Ahmed D. Hussen, Federal Minister for Immigration and Citizenship, was the Chief Guest and Mr. Gordon Bacon, CEO of Pulse Canada was the keynote speaker. The theme for 2018 gala was "Rise of Digital Era: Excellence in Changing Time."



# ICCC CHARITY GOLF 2018



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## ICCC's 20th Annual Charity Golf Classic

26 June, 2018

The 20th Indo-Canada Chamber of Commerce's (ICCC) Annual Golf Classic was an overwhelming success with over 120 enthusiastic amateur golfers having a great time. Tuesday, June 26, 2018 turned out to be a perfect day for golf. The ICCC contributed \$3,000 to the Mackenzie Health Foundation. The team comprising Avtar Brar, Indy Brar, Mohinder Singh and Bhinder Singh won the tournament. Kanwar Dhanjal, President, ICCC, CIBC representatives Venki Raman and Sanjay Makkar, Chair Golf Committee presented the winning team with the rotating trophy.



# ICCC INDIA MISSION 2019



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# India Mission 2019

17-24 February, 2019

The Indo Canada Chamber of Commerce's (ICCC) India Mission 2019 delegation to Chandigarh, Delhi, Chennai, Goa and Hyderabad from February 17-24, 2019, consisted of members from financial sector, small and medium businesses, hospitality, travel and tourism, information technology and real estate sector.

ICCC launched its India Chapter in New Delhi on 18 February 2019. The inaugural event was held at India Habitat Centre, Delhi. Hon. Suresh Prabhu, Federal Minister for Commerce and Trade, Government of India was the Chief Guest at the event.

Among the important Memorandums of Understanding (MoU) that the ICCC signed include:

- MoU with Goa Chamber of Commerce & Industry (GCCI)
- MoU with Goa Technology Association (GTA)
- MoU with Travel and Tourism Association of Goa (TTAG).

Thanks to ICCC's efforts in general, and Mr. Goyal's efforts in particular, two MoUs were signed by the delegate member Mr. Fazal M. Haroon Husain, President – Niyak Innovation Network during the India Mission 2019.



# ICCC YEAR IN REVIEW

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Sanjay has 25 years of experience working as a CFO  
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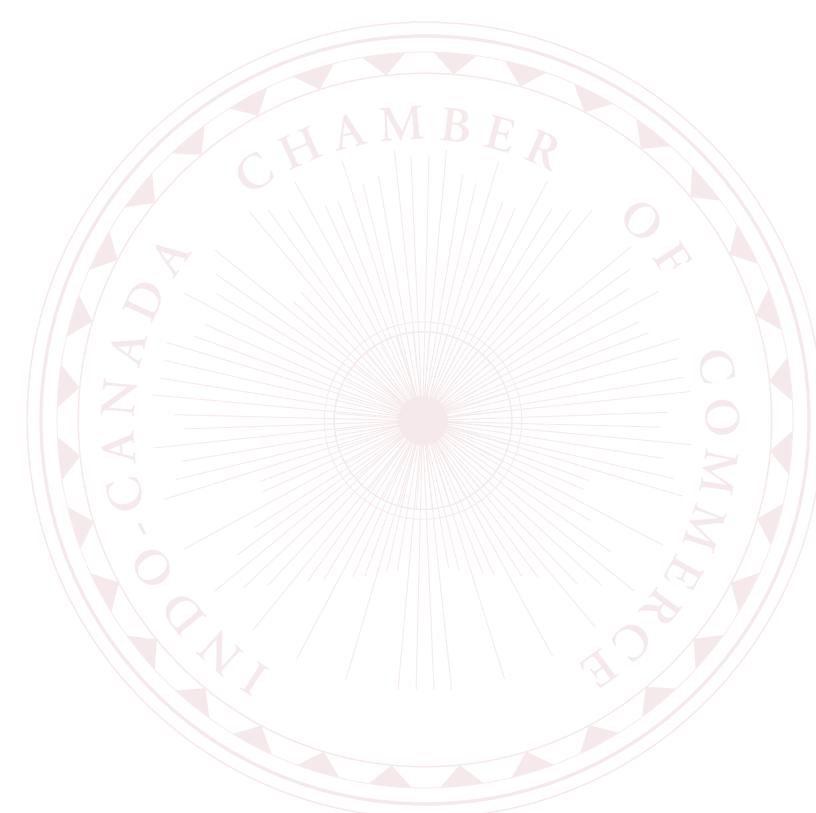
Cash Flow Valuation & Value Drivers

Business Model Analysis

ERP Systems & Accounting Software

Strategy and Governance

Predictive Business Analytics



# YEAR IN REVIEW 2018-2019

## Pramod Goyal Elected as 32<sup>nd</sup> President of ICCC

3 December 2019



Mr. Pramod Goyal was elected the 32<sup>nd</sup> President of the ICCC on Monday, December 03, 2018, by board members. He is a business strategist and a highly experienced management consultant with over 30 years of experience in founding, managing, and advising growth companies,

including strategy consulting, corporate finance, audit, and governance; private equity transactions and venture capital; commercial due-diligence and strategic business relationships.

He is currently the President and CEO of Canadawide Financial Corporation Limited, a business advisory, and management consulting firm. In the past, he has held senior roles at Investco, Royal Bank, Scotiabank and Acer Telecom. He holds Master of Business Administration from Northwestern and York University. He is an Associate of the Institute of Canadian Bankers and a member of the Institute of Corporate Directors. He has served on several professional, private and non-profit boards, and committees of various organizations.

## Interactive session with Mayor Patrick Brown

07 Dec 2018



His Worship Mr. Patrick Brown, Mayor City of Brampton interacted with members of the Indo Canada Chamber of Commerce on 7th December 2018 at an

interactive session. Mayor Brown applauded the role of ICCC in fostering the bilateral trade and investment between Canada and India.

The Mayor said that since creating jobs tops his agenda, he would take every step to make Brampton attractive for businesses and investors from anywhere, including India, by keeping the cost of doing business in his city low. Describing Indian and other diaspora communities of his city as its biggest assets, the Mayor said he would use the huge Indian community to pitch his city to businesses in India. "The ICCC can open doors for Brampton in India during their India Missions. I have been India 18 times in 11 years and I will do now as Mayor to pitch Brampton to businesses in India," he said.

## Doing Business in India

13 Dec 2018



Indo Canada Chamber of Commerce and Consulate General of India in Toronto jointly organised an informative session on Global Soft 2019 at the ICCC office on Thursday December 13, 2018. Mr. Nalin Kohli, Chairman of Indiasoft and Mr. D.K Sareen, CEO of Indiasoft came all the way from India to interact with the ICCC members.

Amb. Dinesh Bhatia in his brief remarks applauded the ICCC and its activities in promoting the India Canada trade and commercial relations. He said that the IT sector potential has not been tapped fully and the collaboration has not been reached to the level, it should be. He referred that the USA is importing over US\$63 billion software from India whereas the Canada is only importing over a US\$1 billion. As per Canadian market size the potential is much more and it can easily cross the US\$ 4 billion, he said.

# YEAR IN REVIEW 2018-2019

## ICCC Announces India Chapter

15 Jan 2019



ICCC organised an exclusive ICCC New Year Meet and Greet at The Vue, at the Royal Woodbine Golf Course on 15 January 2019 to announce new initiatives during 2019 in the presence of ICCC's key stakeholders and sponsors. The Chief Guest at the event was His Excellency Vikas Swarup, High Commissioner of India to Canada. Amb. Dinesh Bhatia, Consul General of India in Toronto and His Worship Mayor Patrick Brown, City of Brampton joined as special guests at the event. His Excellency Vikas Swarup, High Commissioner of India in Canada and the Chief Guest of the evening applauded the ICCC's work in the promotion of Canada India business and commercial relations since last 41 years. He also shown his happiness in the new chapter of the chamber in New Delhi, India. Mr. Dinesh Bhatia, Consul General of India appreciated ICCC.

## Celebrates 70th Republic day with ICHF

27 Jan 2019



ICCC in collaboration with City of Brampton and Indo Canadian Harmony Forum celebrated 70th Indian

Republic day at the Brampton City Hall, for the first time in the history of City of Brampton. ICCC President Mr. Pramod Goyal along with His Worship Patrick Brown, Mayor City of Brampton and Amb. Dinesh Bhatia, Consul General of India hoisted the Indian flag at the city hall. The flag hoisting was followed with the congratulatory remarks by the Mayor and Consul General.

The republic day celebration witnessed a number of VIP dignitaries who also gave their congratulatory remarks to the audience, which included Members of Parliament, Ms. Sonia Sidhu, Ms. Ruby Sahota and Mr. Ramesh Sangha, and Members of Provincial Parliament Ms. Nina Tangri, Mr. Amarjeet Sandhu and Mr. Deepak Anand, regional Councillor Mr. Paul Vicente and Mr. Gurpreet Dhillon. ICCC current and past board members and several past presidents were also in attendance.

## Session on Intellectual Property Services

12 Feb 2019



ICCC organised an event on Federal Government Contracting and Intellectual Property Services for Small and Medium Businesses on Tuesday 12 February 2019. The event enlightened the members regarding protecting their Intellectual Rights and how they can do Business with the Government of Canada.

Mr. Pramod Goyal, President ICCC in his welcome remarks said that the ICCC is working hard to promote its mandate for disseminating latest information on Small and medium Businesses developments and how they can get benefit from these programs. Ms. Darlene Carreau, Director General of Business Services at the Canadian Intellectual Property Office (CIPO) said that small businesses are having an important role in the development of the economy so they should be aware how to protect their Intellectual

# YEAR IN REVIEW 2018-2019

Property (IP). Mr. Menelaos (Manny) Argiopoulos, Chief, SME Stakeholder Engagement, Public Services and Procurement Canada (PSPC) – Office of Small and Medium Enterprises (OSME) said that information and correct knowledge is key to success for getting into the business with the Government of Canada.

## Business Reception: PDAC International convention

04 March 2019



ICCC in collaboration with the Consulate General of India in Toronto hosted a business reception in the honour of Visiting Mining delegation for PDAC under the leadership of Mr. Anil Mukim, Secretary, Mining Government of India on 4th March 2019. The delegation was visiting Canada to participate in the annual PDAC International Convention, Trade Show & Investors Exchange held in Toronto. Mr. Anil Mukim, Secretary, Ministry of Mines, Government of India is leading a high-powered delegation comprising India's public sector mining companies as well as senior-level government of India officials. The reception was attended by the Indo-Canadian business community of the Greater Toronto Area and the Indian diplomatic corps. Mr. Mukim applauded the role of ICCC and said that the mining sector is a priority area for the Indian government and the use of latest technology will bring further transparency and better monitoring in the mining sector.

## ICCC Celebrates its eighth International Women Day

08 March 2019

ICCC's Women Entrepreneurs and Professionals (WEP) Committee celebrated International Women Day with a theme of 'Nourishment 101: Healing, Motivation & a Sprinkle of Indulgence' on March 8th at the Avani



Event Centre in Vaughan. ICCC invited Ms. Seema Bhatia an Ayurvedic Practitioner, Ms. Yuwika Wadhwa, owner Protein Chefs and Ms. Allison Graham, a motivational speaker from Resiliency Ninja. All the three eminent speakers enlightened the audience on the subject.

Ms. Devika Penekelapati, Vice President & Corporate Secretary ICCC in her welcome remarks said that 'Think Equal, Build Smart, Innovate for Change' is the United Nations theme for 2019 International Women Day which reflects that still a lot more efforts are needed for women leaders to be smart and innovative in generating new ideas for changing the old-fashioned perceptions of the male dominated society to think on equal terms.

## Coffee Board delegation interacts with ICCC members

12 March 2019



ICCC met the visiting Coffee Board of India delegation at the ICCC headquarters on 12th March 2019. The delegation was led by Mr. N. N. Narendra, IOFS, Director of Finance, Coffee board, Ministry of Commerce & Industry,

Government of India. Delegation visited Canada for the promotion of Indian Coffee Products.

India is one of the largest exporters of coffee to Europe and Italy is the largest importer of Indian Robusta Coffee. The delegation was exploring the opportunities for exporting the coffee to Canadian market as Canadians are one of the highest consumers of per capita coffee. Mr. Narendra said that India is the Seventh largest Coffee producer in the world, produces 3.16 lakh MTs of the world's best Sustainable and Scintillating Coffees. Coffee in India is grown in different geographies, under varying degrees of altitudes and rainfall. Indian coffee beans are dense, full bodied, and slightly acidic with exciting aroma.

## City of Mississauga: Scaling New Heights

18 March 2019



"We are strengthening the foundation to build Mississauga for the future generations," Mississauga Mayor Bonnie Crombie said during her 2019 State of the City Address delivered at the Indo-Canada Chamber of Commerce (ICCC) on 18th March 2019. "Mississauga will inspire the world as a dynamic, global city bursting with creativity and innovation. A vibrant, safe and inclusive city where we celebrate our rich diversity and cultures. A City that is open for business and that attracts top talent and investment from around the world. Mississauga will continue to be a place where people choose to live, work and raise a family and where businesses thrive for generations to come," Mayor Crombie said. She said that, "we are a place where people choose to live and work and where businesses want to invest and innovate." "Mississauga is working as a magnetic city, attracting investment globally," Crombie said.

## ICCC invited for Vibrant Goa Global Expo

12 Apr 2019



Hon. Pramod Sawant, Chief Minister of Goa, invited Indo Canada Chamber of Commerce (ICCC) to lead a delegation from Canada for the upcoming Vibrant Goa Global Expo and Summit 2019. ICCC organised a Roadshow for the promotion of upcoming Vibrant Goa Global Expo and Summit 2019 (VG GES 2019) to be held from 17 to 19 October 2019 in Goa, India. The road show was organised in collaboration of Vibrant Goa. A delegation under the leadership of Dr. Jagat Shah came from Goa to brief the ICCC members for the upcoming mega event.

Mr. Pramod Goyal, President ICCC, thanked the Chief Minister of Goa Mr. Pramod Sawant and welcomed the delegation at the ICCC office. Mr. Goyal said that During ICCC's India Mission visit to Goa, ICCC explored the new opportunities available for Canadian businesses to engage with the Goan business community. Chamber signed Memorandum of Understanding with Goa Chamber of Commerce & Industry (GCC), Goa Technology Association (GTA) and Travel and Tourism Association of Goa (TTAG).

## ICCC Partners with SIAL Canada

30 April 2019

Amb. Dinesh Bhatia, Consul General of India in Toronto inaugurated the ICCC's booth at the SIAL Canada. Indo Canada Chamber of Commerce partners with SIAL Canada for the promotion of food & beverage Industries. SIAL Canada is not only key to the Canadian agrifood industry, it is also a privileged entryway to the US and international markets. SIAL Canada is now the only event of its scale in Canada, with more than

## YEAR IN REVIEW 2018-2019



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### Launch of 'CanadaWatch'

15 May 2019



ICCC in collaboration with Robarts Centre for Canadian Studies & York Centre for Asian Research cordially launched the Special Issue of 'CanadaWatch' at ICCC on 15 May 2019. This Special Issue of Canada Watch is part of the research conducted by "Canada-India Project for Research and Innovation" (CIPRI). The articles in this publication are contributed by the academics, scholars and policy makers of India and Canada. The topic of the articles provides interdisciplinary approach giving comparative perspectives. The writings provide an understanding on how to enhance the scope of cooperation and engagement between the two nations. The aim is to highlight existing research and collaboration between Canada and India and to

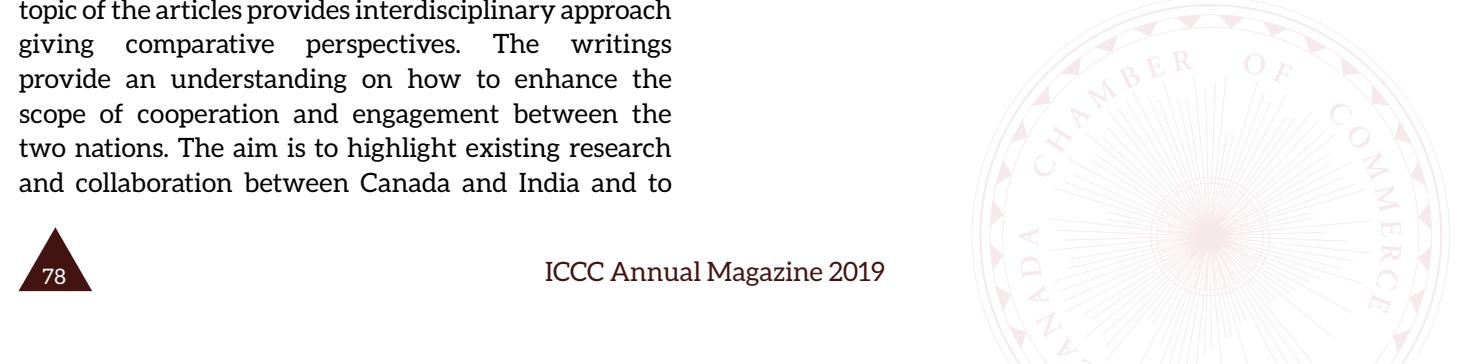
articulate the factors underpinning success, as well as, to identify bottlenecks and challenges. The launch was followed by a panel discussion focussing on 'Mapping New Pathways for Canada-India Collaborations'.

### The Future of Education

24 May 2019



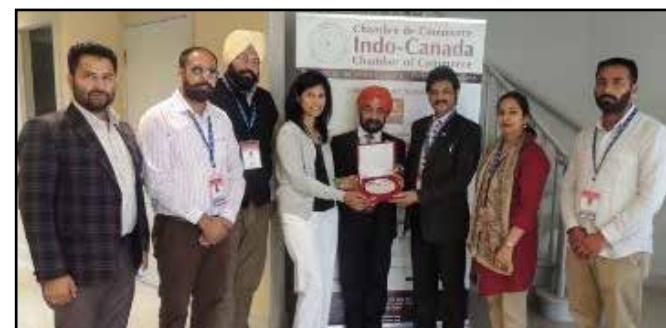
Indo Canada Chamber of Commerce organised a panel discussion on "The future of Education". The world is going through a very critical phase of transformation and the education system do have a critical role to play for shaping the future of the mankind. Education through the modern means of communication through digital technologies made it more accessible and also pose numerous challenges. The panelists on board Ms. Vinitha Gengatharan, Executive Director, International York University, Mr. Andrew Ness, Dean, International at Humber College, Mr. Terence Young CEO of Gravitas Strategies and Ms. Elizabeth Long, Partner at Long Mangalji LLP discussed the various aspects of the education.



## YEAR IN REVIEW 2018 JUN- NOV

### PHDCCI Agro Food Delegation Visited ICCC office

19 Jun 2018



Indo Canada Chamber of Commerce hosted the delegation led by Dr. Ranjeet Mehta, Principal Director, PHD Chamber of Commerce & Industry on 19 June 2018 at the ICCC office. The delegation members do have a very successful interaction with the members of ICCC. The delegation was focusing on sectors such as LED lighting, energy efficiency and farm processing. The delegation explored the possibilities of collaboration with the Canadian entrepreneurs in the food sector. Indian needs for the processed food are growing manifold and Canadian technologies in food processing sectors can help India in fulfilling its demand.

### ICCC Signed MoU with MBOT

25 Jul 2018



Indo-Canada Chamber of Commerce (ICCC) signed Memorandum of Understanding (MoU) with the Mississauga Board Of Trade (MBOT) represented by Mr. Brad Butt at the ICCC headquarter on 25 July 2018. The Mississauga Board of Trade (MBOT) proactively serves the interests of its members and the business community in the City of Mississauga through advocacy

and business development; and is a progressive and relevant business organization serving as the 'Voice of Business' in local and international markets. ICCC and MBOT will work together to identify and explore business opportunities between India and the Mississauga business community and beyond; including joint ventures, strategic alliances and technology transfers. Both the organisations will promote direct linkages between MBOT and ICCC business members. Advocates to the Canadian government on policies that hinder the development of business linkages between Indian and Canadian companies.

### Immigration of skilled workers to Canada

01 Aug 2018



ICCC organised a seminar on hiring temporary foreign workers with Nanda & Associate Lawyers on August 1, 2018 in Mississauga. The focus of the seminar was to address the labour shortage and find and hire the suitable manpower from outside Canada. Mr. Dhanjal said that ICCC is organising such programs to upgrade the knowledge of its members. Mr. Vasim Shaikh from Nanda & Associate Lawyers gave a detailed presentation on hiring the foreign skilled workers. He said that Temporary Foreign worker program for Canada is in place to help Canadian employers bring temporary foreign workers with the help of Service Canada and Citizenship and Immigration Canada. As a business owner, you may have experience difficulties in finding right skills and to keep workers in order to grow your business.

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### ICCC felicitates volunteers

16 Aug 2018



ICCC honored its volunteers at the ICCC headquarters on 16 August 2018. Chamber benefits immensely from volunteerism. Right from the committee member who organizes the programs to the President of the Chamber and the board of directors, everyone who has helped built the chamber to what it has become during the last four decades has been, is, and will be a volunteer. Recognizing volunteers' contribution to the Chamber is a much-awaited annual event.

Chamber celebrated volunteerism by honouring its volunteers and handing out certificates of appreciation. In an important precedent, the Chamber also singled out four volunteers who went above and beyond their responsibilities as committee members and contributed significantly to the Chamber's multifarious activities. These outstanding volunteers are: Mr. Vijay Thomas, Mr. Gurpreet Bedi Mr. Sanjay Kulkarni and Imtiaz Seyid.

### Apparel & Textile delegation from India

21 Aug 2018

ICCC hosted a dinner reception in honor of visiting



delegation from Federation of Indian Chamber of Commerce & Industry (FICCI), the Apparel Export Promotion Council (AEPC) and the Wool and Woollens

Export Promotion Council (WWEPC) on 21 August 2018. The delegation comprised of apparel and textile manufacturers and traders from India who were in the city to participate in the Apparel Textile Sourcing Canada Expo at the International Centre in Toronto.

Mr. Sandip Samaddar, Director International Division FICCI said that FICCI is leading this delegation in partnership with the Apparel Export Promotion Council (AEPC), and The Wool & Woollens Export Promotion Council (WWEPC). Mr. Mahesh N Sahil Executive Director and Secretary, Wool & Woollens Export Promotional Council, Ministry of Textiles, Government of India and Ms. Chandrima Chatterjee Advisor – Research & Policy Advocacy, Apparel Export Promotion Council briefed the audience.

### WEP – Mix & Mingle

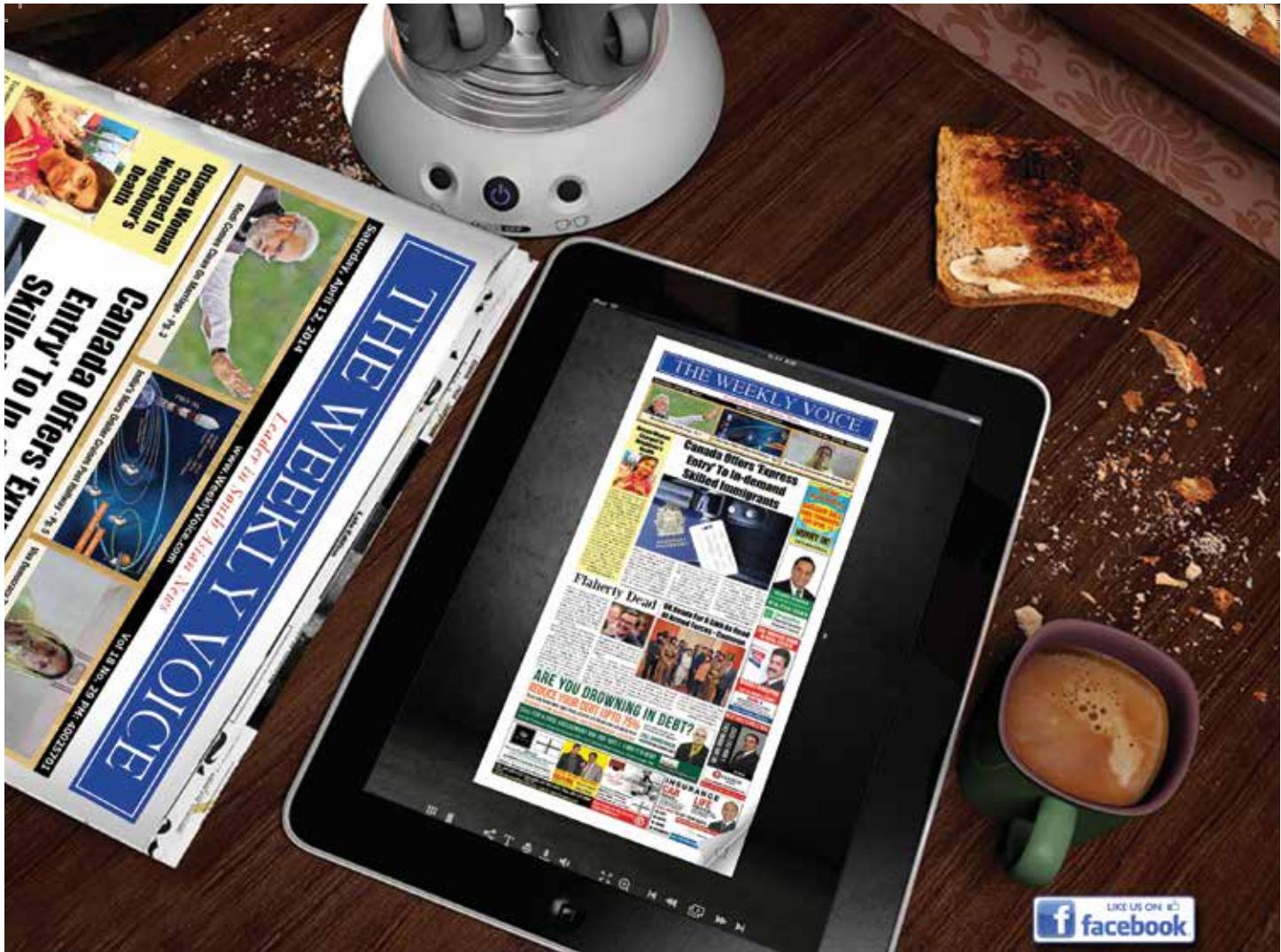
12 Sept 2018



Women Entrepreneurs & Professional Committee of Indo Canada Chamber of Commerce organised a joint Mix & Mingle for women entrepreneurs with Canadian Tamil's Chamber of Commerce at Frankie Tomato's on 12 September 2018. Joint event ICCC WEP with CTCC Attended by over 60 people. This was the second successful event with the CTCC.

The joint event was focused to provide a networking platform for women entrepreneurs within the south Asian community. Ms. Devika Penekelapati, Vice President ICCC welcomed the guests on behalf of the chamber and said that ICCC always pursued the interests of the women entrepreneurs. The event was held at an Italian restaurant Frankie Tomato's. President of CTCC Dilani Gunarajah welcomed everyone to the joint event and said that this cooperation with the ICCC is an initiative to promote the women business leaders.

## YEAR IN REVIEW 2018 JUN-NOV



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# THE WEEKLY VOICE

### Book Launch of Mr. Shiv Khera

18 Sept 2018



ICCC in partnership with Sigma Group of Companies organized an event to launch the latest book "You Can Achieve More" of Shiv Khera, the renowned Author, Educationist and Motivational Speaker at the ICCC office on 18 September 2018.

Mr. Shiv Khera, in his address to the ICCC members said that while it is often said that a person with a negative attitude cannot be helped. It is also true that a person with a positive attitude cannot be stopped. Life is an obstacle course in which we can often become our own biggest obstacle, but a positive attitude can be transformed. Mr. Khera said that in his new book, "You Can Achieve More", one can effectively learn not only the principles of success but also how to avoid expensive and demoralizing mistakes.

### Annual General Meeting 2018

27 Sept 2018



Mr. Pranav Patel was elected the 31<sup>st</sup> President of the Indo-Canada Chamber of Commerce (ICCC) Thursday, September 27, 2018, by his colleagues on board. The elections were conducted online and recorded an

unprecedented 75 percent participation from the Chamber's members. Mr. Patel is a practicing barrister, solicitor and notary public, having outstanding reputation in community at large with enriched experience in public and private sector. He is actively involved with community forums, professional, business & social service organizations, Toronto District School Board, Law Society of Ontario, City of Toronto, and bilateral trade relations at international level.

Mr. Patel speaking about his priorities after becoming the President, said he would endeavour to encourage his team of directors to engage our members and stakeholder. He also said that he would like to take the ICCC to new heights and will enhance the membership of the Chamber.

### Interactive Session with TPCI

01 Oct 2018



ICCC organised an interactive session with the visiting Joint Director General of Trade Promotion Council of India (TPCI) Mr. Suresh Kumar Makhijani, on 01 October, 2018 for promotion of second edition of Indusfood to be held at Noida, India on 14-15 January 2019. ICCC President Mr. Pranav Patel welcomed the guests and said that ICCC will help TPCI to promote the mega event with its members. ICCC will also take part in the two days event during the India Mission 2019.

Mr. Suresh Kumar Makhijani in his presentation said that INDUSFOOD is India's official, export-focused Food and Beverage Trade fair showcasing the country's best line-up of food & agriculture products to global buyers. The first edition of INDUSFOOD was organized by the Council from 18-19 January, 2018 at Greater Noida (Delhi-NCR) and it was a grand success.

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## YEAR IN REVIEW 2018 JUN-NOV

### ICCC welcomes India Canada track 1.5 Dialogue

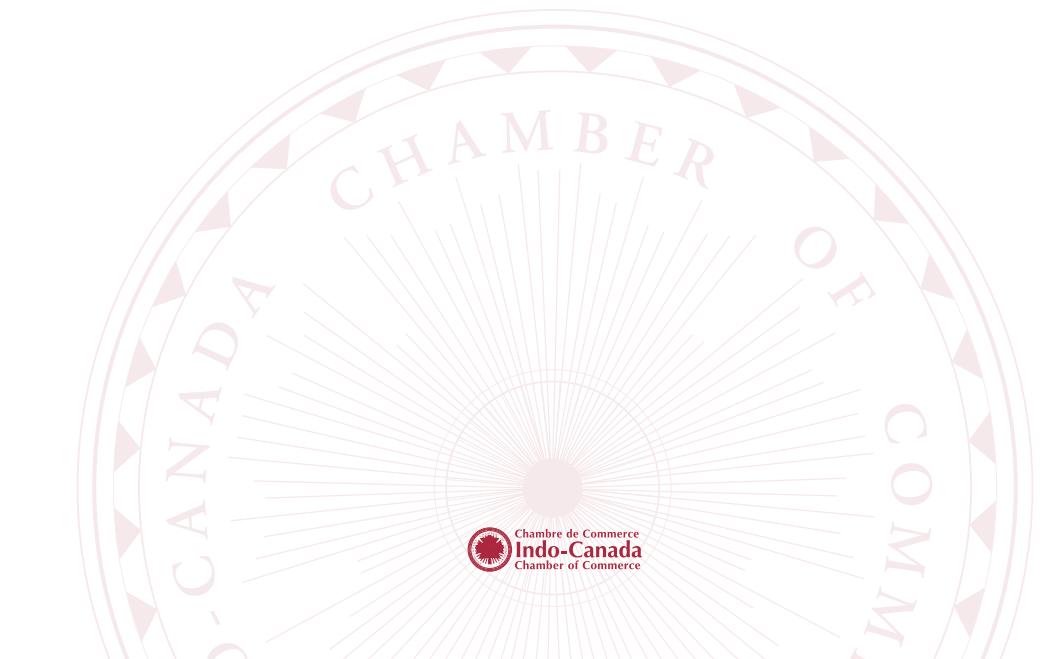
02 Nov 2018



ICCC hosted Gateway House delegation on 2nd November 2018 at the ICCC office. The delegation was visiting Canada for track 1.5 dialogue. The interactive session witnessed exchange of ideas, suggestions and information between the ICCC and delegates. Amb. Dinesh Bhatia, Consul General of India in Toronto said

that he is working closely with ICCC in promoting the Canada India bilateral relations in trade and commerce. Ms. Manjeet Kripalani, leader of the delegation and co-founder of Gateway House said that through 1.5 dialogue they wanted to explore the possibilities of working together with Canada.

Amb. Rajiv Bhatia (Retd) who is working as distinguished fellow with Gateway house said that delegation would like to explore the possibility of working together with ICCC, to know the challenges in Canada India relations, and what needs to be done at different levels of government. Mr. Samir Patil shared his views on cyber security where as Mr. Chaitnya Giri presented research focuses on aqua politics and astro politics, the new-age techno-geostrategy, space and marine industrial complex, and science of space exploration.



Chambre de Commerce  
Indo-Canada  
Chamber of Commerce

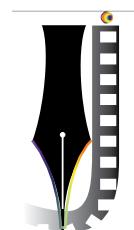
PARTNERS  
IN SUCCESS



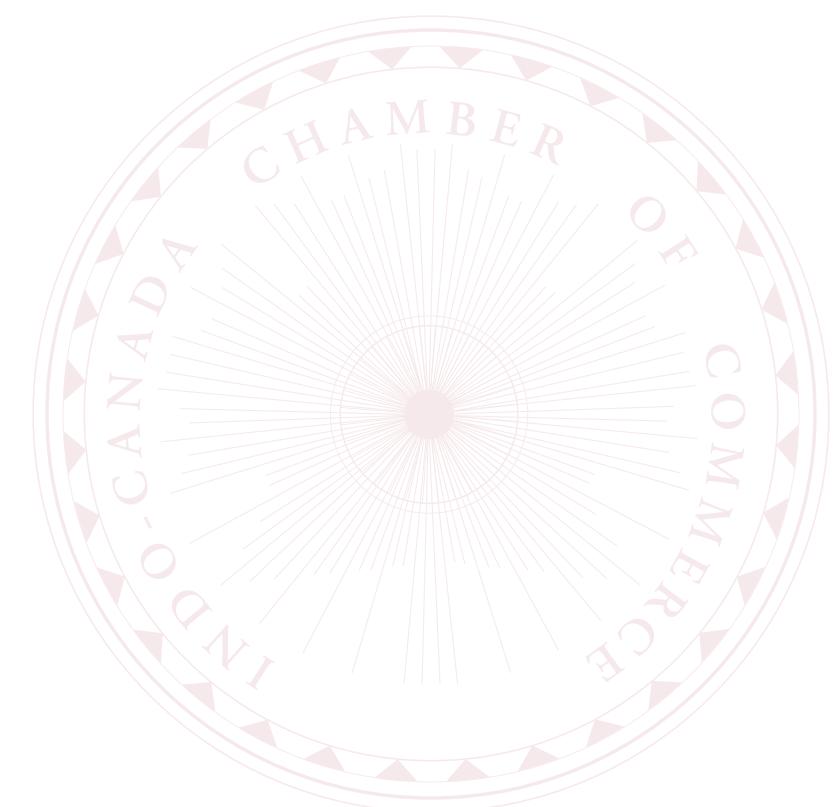
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## IN CANADA



### Canadian Aboriginal & Minority Suppliers Council (CAMSC)

CAMSC operates as a private sector-led, non-profit membership organization composed of major Canadian and global corporations. The organisation aims to boost economic development opportunities and through these, employment, for Aboriginal peoples and visible minorities.

The purpose of the CAMSC-ICCC MoU is to collaborate to increase access to business opportunities in the corporate supply chain for their respective members, and when / where it makes sense given our respective mandates, to lobby government to effect change on issues related to economic development of minority businesses and communities in Canada.



### Ontario Trucking Association (OTA)

Ontario Trucking Association (OTA) was founded in 1926 and has been the voice of responsible trucking in Ontario. It is one of the largest trucking associations in North America. It represents all segments of the industry – for hire carriers, private carriers, intermodal, suppliers etc. The organisation strongly advocates ongoing professional development and compliance programs. It offers a vast array of literature, education program, training materials and online webinars to help executives and employees stay informed and up to date on the ever changing industry. The Indo Canadian Chamber of Commerce (ICCC) and Ontario Trucking Association (OTA) will establish a two year Memorandum of Understanding (MoU) to assist both organizations in making a stronger connection with the ownership of trucking companies within the South Asian community.

## IN INDIA



### Indo-Canadian Business Chamber

The Indo-Canadian Business Chamber (ICBC) is committed towards fostering and furthering trade and bilateral relations between India and Canada. ICBC's objective is to promote, foster and encourage commercial trade and economic cooperation between persons, firms, companies, organizations, and trade bodies in India and Canada.

The purpose of the ICBC-ICCC MoU is to work cooperatively to promote and foster trade and bilateral relations between India and Canada through various activities, events, delegations visit to India and to Canada. Both organisations are the 'Go To' organisations for their members – when an ICCC member is in India, s/he may contact ICBC for trade facilitation, and ICBC members may contact ICCC on their business trip to Canada.



### The Diamond Bourse of Canada (DBC)

The Diamond Bourse of Canada (DBC) was founded in 2010. It is a membership-based not-for-profit industry organisation that represents the entire scope of Canada's diamond industry stakeholders.

The purpose of the DBC-ICCC MoU is to work together by jointly lobbying government, producers and various diamond industry stakeholders for the diversification of the traditional rough diamond distribution models. Specifically, both organizations will aim to create the conditions for the creation of a viable and competitive primary-market for rough Canadian diamond goods -- which is open to all buyers -- within Canada itself.



### Confederation of Indian Industry (CII)

The Confederation of Indian Industries (CII) works to create and sustain an environment conducive to the growth of industry in India, partnering industry and government alike through advisory and consultative processes.

The purpose of the CII-ICCC MoU is to enhance the capabilities of the SME sector and develop its role in the fostering of Canada-India relations. In addition, the two organisations will work together to promote bilateral economic relations between Canada and India through various activities, events and facilitating visits of business delegations to India and Canada.



### Federation of Indian Chambers of Commerce & Industries (FICCI)

Established in 1927, FICCI is the largest and oldest apex business organization in India. Its history is closely interwoven with India's struggle for independence, her industrialization, and her emergence as one of the most rapidly growing global economies.

The purpose of the FICCI-ICCC MoU is to enhance dialogue and contact between the business communities of Canada and India; to facilitate close bilateral trade relations; and to establish mechanisms to foster increased trade and investment opportunities.



### All India Association of Industries (AIAI)

The All India Association of Industries has been serving the trade and industry for over 50 years. Under the dynamic leadership of the Late Shri Babubhai M. Chinai (M.P), the AIAI was established in 1956, which is today the leading association of industries in India's commercial capital.

The purpose of the AIAI-ICCC MoU is to cooperate on improving and expanding trade and economic cooperation between India and Canada. The organizations will encourage and promote bilateral trade on the basis of equality and mutual benefit, and shall determine, by mutual agreement, the areas and subjects of such cooperation.



### World Trade Centre - Mumbai

The World Trade Centre Mumbai is the realization of the vision of one man, Dr. M. Visvesvaraya – Engineer, Scientist and a great son of India. Named after him, M. Visvesvaraya Industrial Research & Development Centre (MVRDC), a non-profit company registered under the Indian Companies Act, is the promoter of WTC.

The purpose of the AIAI-WTC-Mumbai MoU is to cooperate on improving and expanding trade and economic cooperation between India and Canada. The organizations will encourage and promote bilateral trade on the basis of equality and mutual benefit, and shall determine, by mutual agreement, the areas and subjects of such cooperation.



### Small and Medium Business Development Chamber of India (SME Chamber of India)

Small & Medium Business Development Chamber of India puts efforts for the development and growth of SMEs by organising Seminars, Conferences, Workshops and Training Programs to educate & create awareness amongst the SMEs. Chamber provides information and guidance to new and existing entrepreneurs in managing and growing their business.

The purpose of SME Chamber of India MoU is to enhance connectivity between Indian and Canadian SMEs from manufacturing & services sector and companies involved in Pharmaceutical & Chemicals, Healthcare, Energy, Research & Development, IT, Bio-Technology etc. and desirous of the need to strengthen partnership.



### Visvesvaraya Industrial Trade Centre (VITC)

The Visvesvaraya Industrial Trade Centre is the designated Nodal Agency of the state for promotion of International Trade from Karnataka. VITC has been operational since 1965 under the aegis of Department of Industries & Commerce. VITC is named after Chief architect of modern Karnataka, Bharat Ratna Late Sir M. Visvesvaraya, who was instrumental in the industrialization of the state.

The purpose of VITC MoU is to expand trade and economic cooperation, sharing of information on trade and investment & publications, development of joint venture and technology transfers and investment and exchange of trade delegations.



## Federation of Karnataka Chambers of Commerce and Industry (FKCCI)

The erstwhile Mysore Chamber of Commerce, the precursor of the Federation of Karnataka Chambers of Commerce & Industry, was established on May 8, 1916, in Bangalore. The main objective of FKCCI is to provide an opportunity of personal service and jointly deliberation and action concerning the larger issues pertaining to Industry, Trade and Commerce.

The purpose of FKCCI MoU is to promote friendly relations between the two organisation for strengthening trade and investment, technological and industrial cooperation between the two countries.



## The Gujarat Chamber of Commerce and Industry (GCCI)

Founded in 1949, The Gujarat Chamber of Commerce & Industry [GCCI] works to create and sustain an environment conducive to the growth of industry and trade in Gujarat, partnering both of them through advisory processes. The purpose of the MoU is to exchange information on general economic status, investment opportunities, trade policies and legislative changes in both the countries to strengthen trade, technological and industrial cooperation.



## Federation of Rajasthan Trade and Industry (FORTI)

Federation of Rajasthan Trade and Industry (FORTI) is a proactive and dynamic apex chamber of Rajasthan. It is working at grass root level with strong national and international linkage since 1965. The Chamber act for upgrading, developing and attracting new investment in state, through its research based policy. Organize seminars, workshops and exhibitions at regular intervals. FORTI is the voice of Rajasthan business, trade, industry, public and also the government.

The purpose of the MoU is to facilitate one-to-one interaction between representatives of business and Government in India, and in the regions where FORTI and/or ICCC have presence.



## PHD Chamber of Commerce & Industry (PHDCCI)

PHD Chamber of Commerce and Industry, established in 1905, is a proactive and dynamic multi-State apex organisation working at the grass-root level and with strong national and international linkages. Chamber acts as a catalyst in the promotion of industry, trade and entrepreneurship. The purpose of the MoU is to build a dependable, pragmatic and advantageous relationship between the two countries through increased cooperation among the industrialists, businessmen and entrepreneurs by dissemination of information, technical cooperation and exchange visits of business delegations.



## Pandit Deendayal Petroleum University (PDPU)

Pandit Deendayal Petroleum University has been established by GERMI as a Private University through the State Act enacted on 4th April, 2007. University has been promoted by Gujarat State Petroleum Corporation (GSPC) to promote energy education and research with special focus on the oil and gas sector. The letter of cooperation has been signed to undertake joint research initiatives having impact on India-Canada relations and exploring the avenues for strengthening the furthering excellence in education.



## Rajasthan Chamber of Commerce & Industry (RCCI)

Established in 1949, Rajasthan Chamber of Commerce & Industry (RCCI) is the Apex Organisation of Industry and Trade in Rajasthan. Its objective is to promote trade, commerce, industry and mining in the state of Rajasthan in particular, and the country in general. The purpose of the MoU is to facilitate the dialogue between the different industrial houses in the state of Rajasthan by organising joint roundtables, seminars, conferences and B2B meetings.



## Middlesex Asian Business Association (MABA) UK

The Middlesex Asian Business Association (MABA) is to provide a voice for business on regional, national and international level. Their mission is to consistently support business community by responding quickly to issues of concern and representing them effectively at all times. The MoU was signed to encourage and promote co-operation between the two Associations in the field of finance, healthcare, education, investments, infrastructure, technology transfers, joint ventures and collaborations on the basis of equality and mutual benefit and shall determine, by mutual agreement, the areas and subjects of such cooperation.



## Indian Chamber of Commerce (ICC)

The Indian Chamber of Commerce, or ICC as it is popularly known, is the premier body of business and industry in Eastern and North-Eastern India. The membership of the Chamber comprises several of the largest corporate groups in the country, with business operations all over the country and abroad. Set up by a group of pioneering industrialists led by Mr G D Birla, with over eighty years of service to the nation, the ICC retains the character of being the premier Chamber with senior Indian industry leaders forming the core of its Executive Committee or the Governing Board of the Chamber. Its enlightened leadership and membership has enabled the ICC to move ahead and respond pro-actively to the dynamic changes that have taken place in the world order and with a vision for the future.



## Telangana Chambers of Commerce and Industry (TECCI)

Telangana Chambers of Commerce and Industry (TECCI) came into existence on 16th December 2010 as a non-political and non-profit organisation with a firm commitment to create a new climate in Trade, Commerce, Industry and Agriculture. TECCI intends to play a very constructive and catalytic role to make Telangana in occupying a place of prominence on the industrial platform of the country. TECCI has a total membership about 3400 which includes industrial and trade associations across Telangana.



## Bengal Chamber of Commerce and Industry (BCC&I)

The Bengal Chamber of Commerce and Industry was set up in 1853. However, the Chamber's origins date back to 1833 when its founding forefathers came together to form the first association of its kind in the country, which was later formalized as the Bengal Chamber. For the last one and a half centuries, the Chamber has played a pioneering role as a helmsman, steering the evolution of Commerce and Industry in India. The Chamber is deeply involved in areas like Healthcare, Education, Energy and Environment, Information Technology, Finance and Banking, Corporate Governance, MSME Development, Manufacturing, Infrastructure, Tourism – to name a few and has now assumed a multi-faceted role.



## Bharat Chamber of Commerce

From its inception in 1900, the Chamber has taken active interest not only in the areas of direct interest for trade and industry, but also in several walks of public life. The Chamber has all along attempted to improve business methods and practices on better standard and codes, and a very large number of businessmen having diverse interest have always looked to the Chamber for advice and guidance. In 1949, the Chamber re-christened itself as "Bharat Chamber of Commerce". The Chamber's emphasis has always been on service to its members, service to society and services to the Nation. In recognition of its importance, the Chamber is represented on a number of Public Bodies of the Central and the State Governments.



## Trade Promotion Council of India

Notified in the Foreign Trade Policy by Department of Commerce, Government of India

TPCI is an apex trade and investment promotion organization notified in the Foreign Trade Policy. TPCI is also recognized and supported by the Department of Commerce, Govt. of India. We work towards facilitating the growth of Indian industry with global investment & trade opportunities. The council provides strategies for expanding business internationally, by organizing specialized business events and simultaneously working with the Government by providing policy suggestions which are essentially based on inputs collated from research and industry stakeholders.



## Goa Chamber of Commerce & Industry (GCC)



Goa Chamber of Commerce & Industry (GCC) is Goa's premier non-profit business, support-services and networking organization. It represents and liaise with SME's, Corporate Organisations and Government bodies. GCCI has taken up several issues concerning Goan economy with the Government such as infrastructure development, education, employment opportunities, pollution and waste management. The Chamber is actively promoting the State as an ideal destination for IT development and under the aegis of Goa Agenda has held various seminars on subjects like 'IT for Society', 'Emerging Markets in IT', 'Outsourcing - Challenges Ahead', 'Incubation Centres - Challenges for Replicating Successes', 'Knowledge as Driver of Goan Economy', 'Alternate Delivery Models in IT Industry' etc. All these seminars were addressed by the leading IT professionals from Indian IT industry.

## Goa Technology Association (GTA)



Goa Technology Association (GTA) is working to create growth opportunities for our members through various initiatives. Various events and training initiatives will be taken up in the interest of the registered members. An attempt will be made on a regular basis to coordinate with the government bodies to facilitate an opportunistic ecosystem for the growth of the companies in the state. GTA's objective is to create a common platform for representation of the technology community at large all over Goa, as a non-profit organisation, to various forums, suppliers, and government. GTA is working to benefit the Goan Technology community by creating guidelines and knowledge to help in promoting their technologies, increasing productivity & business ethics, to stimulate business and industrial activity.

## Travel and Tourism Association of Goa (TTAG)

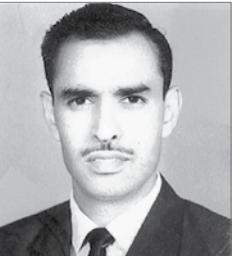


Travel and Tourism Association of Goa (TTAG) is the apex body representing the Hotel & Travel Trade in Goa. Its members consist of Hoteliers, Travel Agents, Tour Operators, Airlines and other allied bodies.





1977-78 & 1979-80  
Kishore C. Doshi



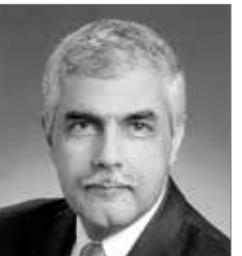
1978-79  
Homi Billimoria



1980-81  
Mike Flecker



1981-82  
Bakul Joshi  
1982  
Ramesh Chotai  
(Acting)



2005-2007  
Ajit Khanna



2007 -08  
Sunil Jagasia



2008-10  
Asha Luthra



2010-11  
Vinay Nagpal



2011-12  
Satish Thakkar



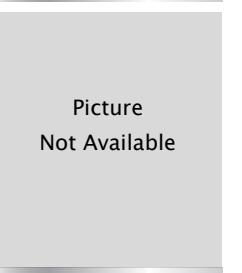
1982-83  
Harshad Patel



1983-84  
Suresh Goswamy



1984-85  
Vinu Vasani



1985-86  
Rajeev Jain



1986-87  
Rasik Morzaria



2012-2014  
Naval Bajaj



2014-2015  
Dharma P. Jain



2015-2016  
Sanjay Makkar



2016-2017  
Arun Srivastava



2017-2018  
Kanwar Dhanjal



1987-89  
Sat P. Chopra



1989-91  
Benny Lobo



1991-93  
Ajit Someshwar



1993-94  
Manoj Pundit



1994-96  
Hari Panday



27 Sep- 3 Dec, 2018  
Pranav Patel



2018-2019  
Pramod Goyal



1996-98  
Raj Kothari



1998-2000  
Ravi Seethapathy



2000-01  
Rakesh Goenka

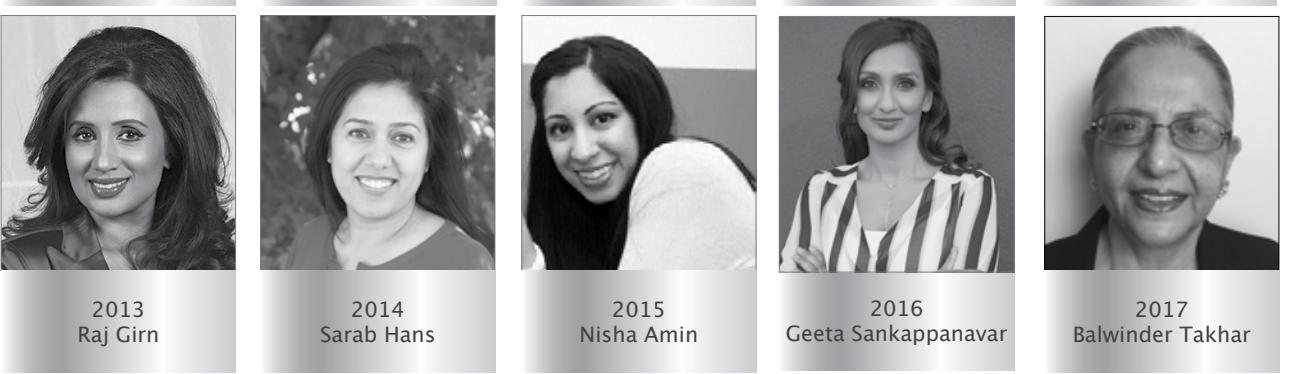
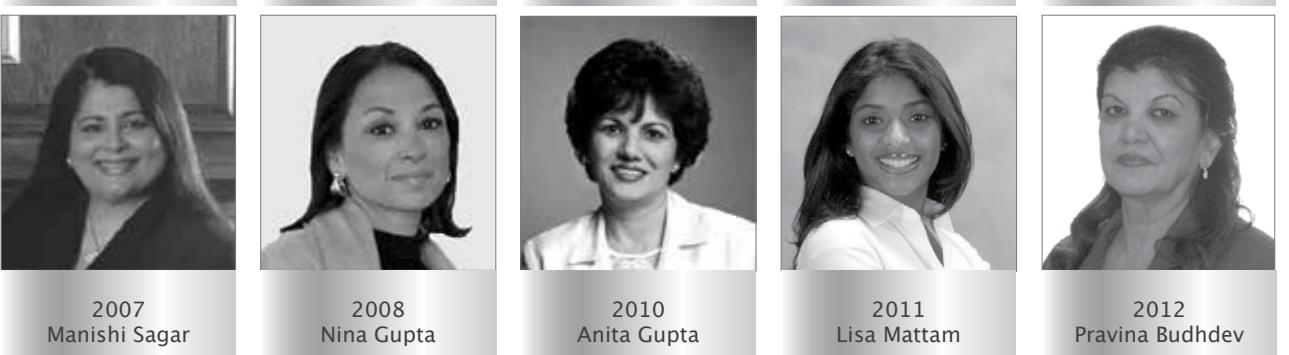
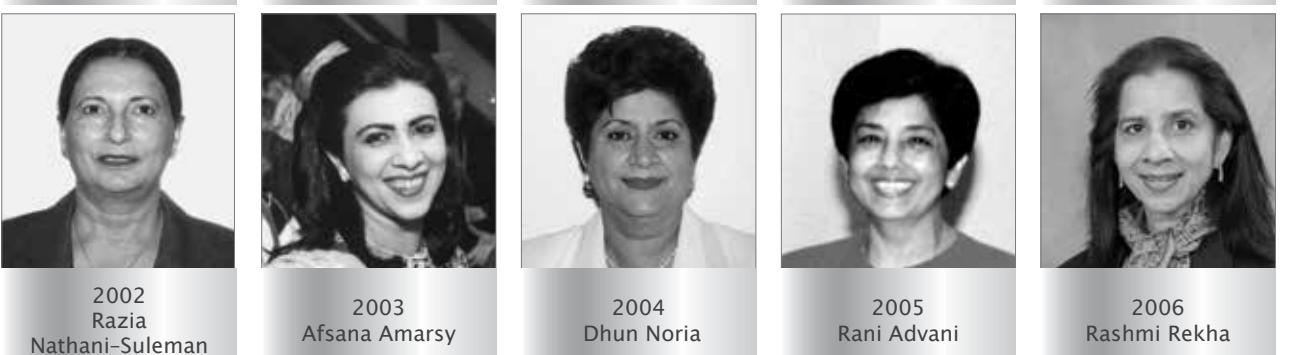


2001-03  
Kris Krishnan



2003-05  
Pradeep Sood

## CORPORATE EXECUTIVE AWARD



## FEMALE ENTREPRENEUR AWARD

## FEMALE ENTREPRENEUR AWARD



2018  
Reetu Gupta



2019  
Sukhdeep Kang

## MALE ENTREPRENEUR AWARD



1992  
Santokh Singh



1992  
Om Arora



1993  
Rai Sahi



1994  
Asa Johal



1995  
Navin Chandaria



1996  
Surjit S. Babra



1997  
K.C. Vasudeva



1998  
Madan Bhayana



1999  
Krishan Singhal



2000  
Kashmiri Lal Sood



2001  
Steve Gupta



2002  
Bill Malhotra



2003  
Nirmal Mussady



2004  
Bob Dhillon



2005  
R. K. Bakshi



2006  
Gyan Chand Jain



2007  
Bhim D. Asdhir



2008  
Vikas Gupta



2009  
Soham Ajmera

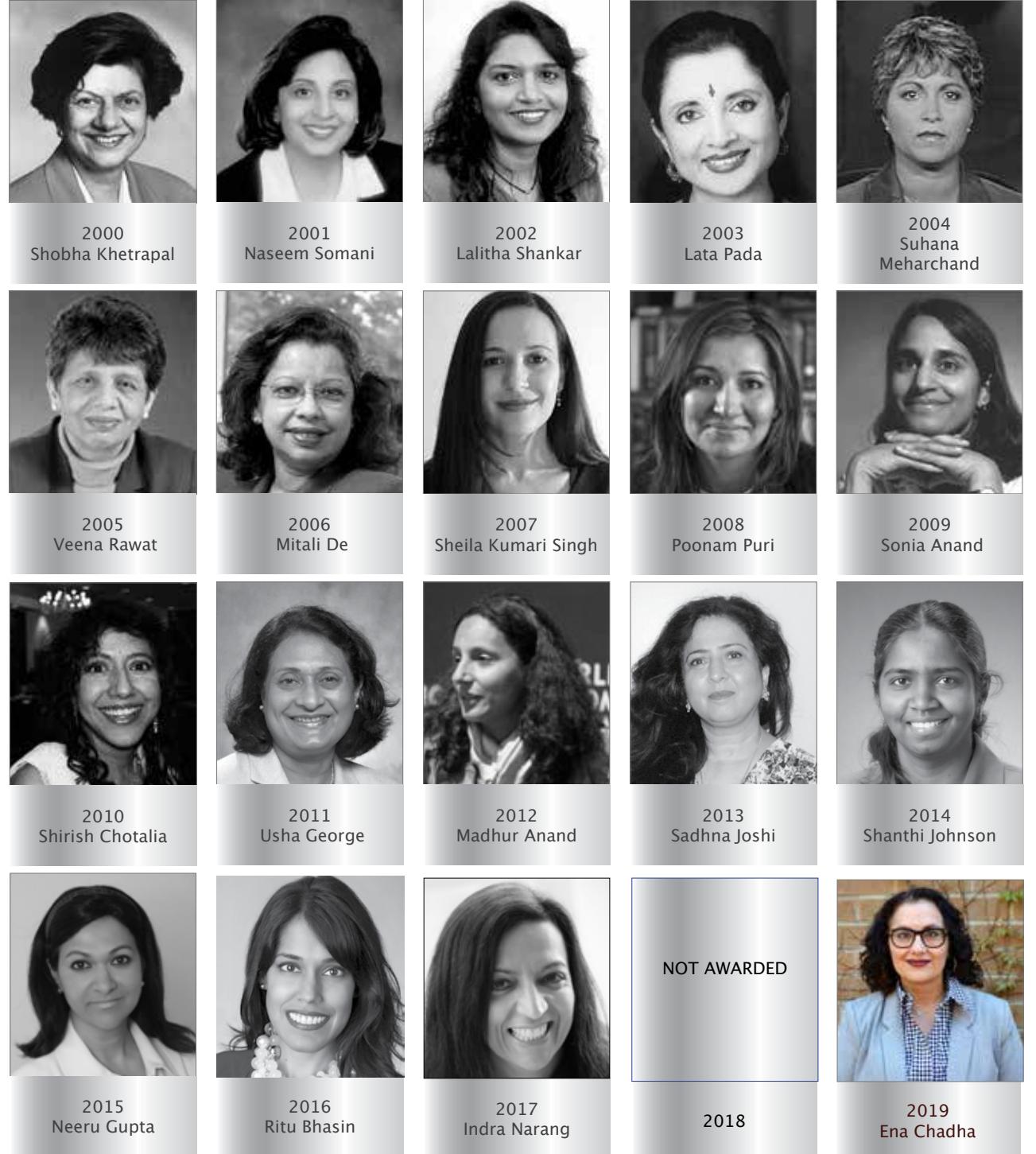


2010  
Pyarali Nanji

## MALE ENTREPRENEUR AWARD



## FEMALE PROFESSIONAL AWARD



## MALE PROFESSIONAL AWARD

## MALE PROFESSIONAL AWARD



1992  
Satinder Lal



1993  
Haroon Sidiqqui



1994  
Sabi Marwah



1995  
Kunjar Sharma



1996  
Salim Yusuf



2012  
Sunit Radia



2013  
Raj Kothari



2014  
Deep Saini



2015  
Manjul Bhargava



2016  
Dr. Samir Sinha



1997  
Trichy Sankaran



1998  
Clarence J.Chandrani



1999  
Rama Bhatt



2000  
Ramachandra  
Munikoti



2001  
Ramesh Khosla



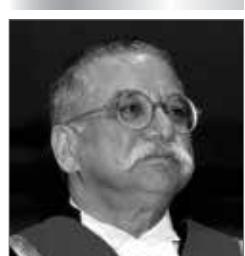
2017  
Anil Arora



2018  
Dr. Rajiv Midha



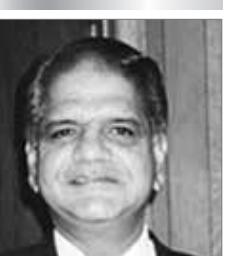
2019  
Sudhir Anand



2002  
Vern Krishna



2003  
Salim Daya



2004  
Virendra K. Jha



2005  
Tad Murty



2006  
Asit K. Biswas



2007  
Raj Anand



2008  
Gopal  
Bhatnagar



2009  
Vivek Rao



2010  
Prabhat Jha



2011  
Subodh Verma

## TECHNOLOGY ACHIEVEMENT AWARD

## HUMANITARIAN AWARD



2002  
A. Jasuja



2002  
V. Chanchalani



2003  
Sunil Kumar Sethi



2004  
Aditya Jha



2005  
Dipak Roy



1992  
Kappu Desai



1993  
Nurajehan N. Mawani



1994  
Sunera Thobani



1995  
Vim Kochar



1996  
Keshav Chandaria



2006  
Sankar Das Gupta



2007  
Nishith Goel



2008  
Karan Sher Singh



2009  
Jamal Deen



2010  
Harinder Pal Singh Ahluwalia



1997  
Bonnie & Fred Cappuccino



1998  
Anup Singh Jubbal



1999  
Bhadur Madhani



2000  
Cassim Degani



2001  
Shiv L. Jindal



2011  
Kunal Gupta



2012  
Raja Singh Tuli



2012  
Suneet Singh Tuli



2013  
Nilesh Bansal



2014  
Alok Goel



2002  
Hussein Kanji



2003  
Shree Mulay



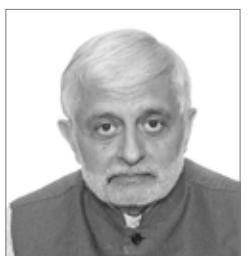
2004  
Gary Singh



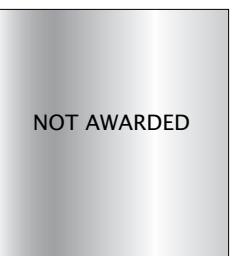
2005  
Abhijit Guha



2006  
Rahul Singh



2015  
Rajiv Manucha



NOT AWARDED



2017  
Kundan Joshi



2018  
Parth Patel



2019  
Vijay Thomas



2007  
T.D. Dwivedi



2008  
Vivian S. Rambihar



2009  
Terry Papneja



2010  
Gagan Bhalla



2011  
Meenu Sikand

## HUMANITARIAN AWARD



## LIFETIME ACHIEVEMENT AWARD

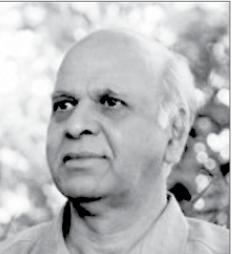


## LIFETIME ACHIEVEMENT AWARD

## YOUNG ACHIEVERS AWARD



2012  
Pawan Singal



2013  
Jagannath Wani



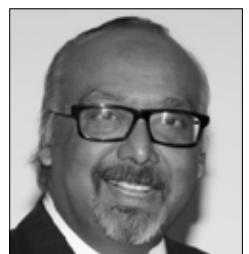
2014  
Aditya Jha



2015  
Venkatesh Mannar



2016  
Dr. Virendra Jha



2017  
Pradeep Sood



2018  
Dr. Sadhna Joshi



2019  
Dr. V. I. Lakshmanan



1993  
Rochan Sankar



1994  
Akaash Maharaj



1995  
Manisha Bharti



1996  
Aashna Patel



1997  
Sanjay Nath



1998  
Aziz Hurzook



1999  
Emmanuel Sandhu



2000  
Dilnaz Panjwani



2001  
Anita Gahir



2002  
Manisha Bawa



2003  
Shahmeer Ansari



2004  
Rahul Raj



2005  
Manjit Minhas



2006  
Ravi Sood



2007  
Ankit Kapur



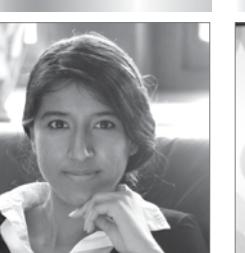
2008  
Asha Suppiah



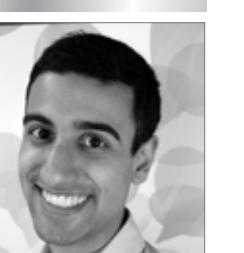
2009  
Suraj Kumar Gupta



2010  
Guru Gobind Singh  
Children's Foundation



2011  
Jasmeet Sidhu



2012  
Aakash Sahney

## YOUNG ACHIEVERS AWARD

## PRESIDENT'S AWARD



2013  
Bilaal Rajan



2013  
Sapna Shah



2014  
Aaron Joshua Pinto



2014  
Nikhil Seetharam



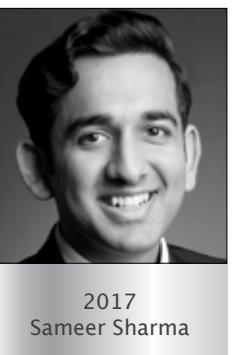
2015  
Hargurdeep Singh



2015  
Avish Sood



2016  
Aditya Mohan



2017  
Sameer Sharma



2018  
Abhishek Jain



2019  
Ananya Chadha



1993  
Paul Fernandes



1994  
Amar Erry



1996  
Ajit Jain



1997  
Rajiv Bhatia



1998  
Menaka Thakkar



1999  
Rohinton Mistry



2000  
Firoz Rasul



2001  
Maria Minna



2002  
Mobina Jaffer



2003  
Colin D'Cunha



2004  
Ramesh Chotai



2005  
Ratna Omidvar



2006  
Rajesh Subramaniam



2007  
Subha Rajan  
(Tampi)



2008  
Gary M.  
Comerford



2009  
Asha Seth



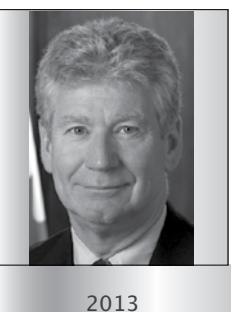
2010  
Harinder Takhar



2011  
Vasu Chanchlani



2012  
Preeti Saran



2013  
Stewart Beck

## PRESIDENT'S AWARD

## MEMBER OF THE YEAR AWARD



2014  
Jason Kenney



2015  
Mayor Frank  
Scarpitti



2016  
Bharat Masrani



NOT AWARDED



2018  
Roseann O'Reilly  
Runte



1992  
Raymond Christian



1993  
Gordan Pohani



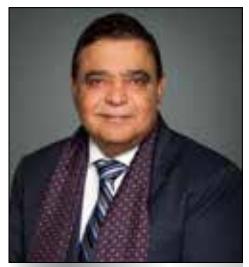
1994  
Hira Joshi



1995  
Reema Duggal



1996  
Rajiv Bhatnagar



2019  
Deepak Obhrai



1997  
Ravi Seethapathy



1998  
Pradeep Sood



1999  
Rashmi Brahmbhatt



2000  
Rakesh Goenka



2001  
Suresh Thakrar



2002  
All ICCC Members



2003  
Sampat Poddar



2004  
Sudarshan  
Jagannathan



2005  
Anil Shah



2006  
Young Professionals (YP) Committee



2007  
Geetha Ramesh



2008  
Rina Gill



2009  
Surinder (Pal)  
Ghuman



2010  
Satish Thakkar



2010  
Harjit Kalsi

## MEMBER OF THE YEAR AWARD



2011  
Ruby Sohi



2011  
Davy Sohi



2012  
Kasi Rao



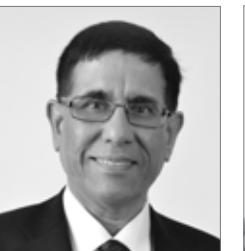
2013  
Women Entrepreneurs & Professionals  
(WEP) Committee



2014  
Kant Bhargava



2014  
Indira Singh



2015  
Avinash Mehra



2016  
Nareshkumar Chavda



2017  
Jatinder Bawa



2018  
Chirag Shah



2019  
Dharma P. Jain



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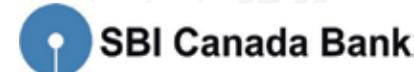


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Canada



India



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